



### QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR CAPITAL GOODS INDUSTRY



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### Introduction Qualifications Pack: Tool and Die Maker

### SECTOR: CAPITAL GOODS

#### SUB-SECTOR:

Machine Tools, Dies, Moulds and Press Tools, Plastic Manufacturing Machinery, Textile Manufacturing Machinery Process Plant Machinery, Electrical and Power Machinery, Light Engineering,

**OCCUPATION:** Fitting and Assembly

REFERENCE ID: CSC/ Q 0306

ALIGNED TO: NCO-2004/7222.20, 7222.50

**Tool and Die Maker:** Identifying tool or die specifications from design, plan and organize for making of tool and die, perform fitting activities using hand tools, manually operated machines and conventional machines, assemble and prove the tool.

**Brief Job Description:** It involves identifying the various operations required to make the tool or die and further sequence the same. Organise for these operations to be performed either by self or others. Must have a complete understanding of all the processes and operations required for tool and die making.

**Personal Attributes**: Basic communication, numerical and computational abilities. Openness to learning, ability to plan and organize own work and identify and solve problems in the course of working. Understanding the need to take initiative and manage self and work to improve efficiency and effectiveness

### What are Occupational Standards(OS)?

OS describe what individuals need to do, know and understand in order to carry out a particular job role or function

OS are performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

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Job Details



Qualifications Pack Code	CSC/ Q 0306 Tool and Die Maker			
Job Role				
Credits(NSQF)	TBD	TBD Version number 1.0		
Sector	CAPITAL GOODS	Drafted on	14/04/14	
Sub-sector	<ol> <li>Machine Tools</li> <li>Dies, Moulds And Press Tools</li> <li>Plastics Manufacturing Machinery</li> <li>Textile Manufacturing Machinery</li> <li>Process Plant Machinery</li> <li>Electrical and Power Machinery</li> <li>Light Engineering Goods</li> </ol>	Last reviewed on	18/03/15	
Occupation	FITTING AND ASSEMBLY	Next review date	30/08/16	
NSQC Clearance on	19/05/2015			





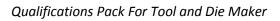
Role Description       Identifying tool or die specifications from design, plan and organize for making of tool and die, perform fitting activities using hand tools, manually operated machines and conventional machines, assemble and prove the tool.         NSQF level       5         Minimum Educational       10 <sup>th</sup> Standard         Qualifications       N.A.         Training       No Previous Training Required         (Suggested but not mandatory)       No Previous Training Required         Minimum Job Entry Age       18 Years Old         Experience       Minimum 1 year apprenticeship         Compulsory:       1.         .       CSC/ N 0307 (Plan and co-ordinate the making of tools and die)         .       .         Standards (NOS)       .         Applicable National Occupational Standards (NOS)       .         Standards (NOS)       .         CSC/ N 0302 (Grind surface using hand and/or hand-held power tools)       .         .       .         .       .         .       .         .       .         .       .         .       .         .       .         .       .         .       .         .       .         .       . <th>Job Role</th> <th colspan="2">Tool and Die Maker</th>	Job Role	Tool and Die Maker	
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	Performance Criteria	As described in the relevant OS units	





Keywords /Terms	Description
Core Skills/Generic Skills	Core Skills or Generic Skills are a group of skills that are key to learning and working in today's world. These skills are typically needed in any work environment. In the context of the NOS, these include communication related skills that are applicable to most job roles.
Function	Function is an activity necessary for achieving the key purpose of the sector, occupation, or area of work, which can be carried out by a person or a group of persons. Functions are identified through functional analysis and form the basis of NOS.
Job role	Job role defines a unique set of functions that together form a unique employment opportunity in an organization.
Knowledge and Understanding	Knowledge and Understanding are statements which together specify the technical, generic, professional and organizational specific knowledge that an individual needs in order to perform to the required standard.
National Occupational Standards (NOS)	NOS are Occupational Standards which apply uniquely in the Indian context
Occupation	Occupation is a set of job roles, which perform similar/related set of functions in an industry.
Organisational Context	Organisational Context includes the way the organization is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
Performance Criteria	Performance Criteria are statements that together specify the standard of performance required when carrying out a task.
Qualifications Pack(QP)	Qualifications Pack comprises the set of NOS, together with the educational, training and other criteria required to perform a job role. A Qualifications Pack is assigned a unique qualification pack code.
Qualifications Pack Code	Qualifications Pack Code is a unique reference code that identifies a qualifications pack.
Scope	Scope is the set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on the quality of performance required.
Sector	Sector is a conglomeration of different business operations having similar businesses and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
Sub-Sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
Sub-functions	Sub-functions are sub-activities essential to fulfil the achieving the objectives of the function.
Technical Knowledge	Technical Knowledge is the specific knowledge needed to accomplish specific designated responsibilities.
Unit Code	Unit Code is a unique identifier for a NOS unit, which can be denoted with an 'N'
Unit Title	Unit Title gives a clear overall statement about what the incumbent should be able to do.
Vertical	Vertical may exist within a sub-sector representing different domain areas or the client industries served by the industry.

Definitions







Acronyms

Keywords /Terms	Description
CNC	Computer Numerically Controlled
EDM	Electric Discharge Machine
VMC	Vertical Machining Centre
СММ	Co-ordinate Measuring Machine
DTI	Dial Testing Indicators
GD&T	Geometric Dimensioning and Tolerancing
CO2	Carbon dioxide
CPR	Cardiac Pulmonary Resuscitation
PPE	Personal Protective Equipment
ISO	International Organization for Standardization

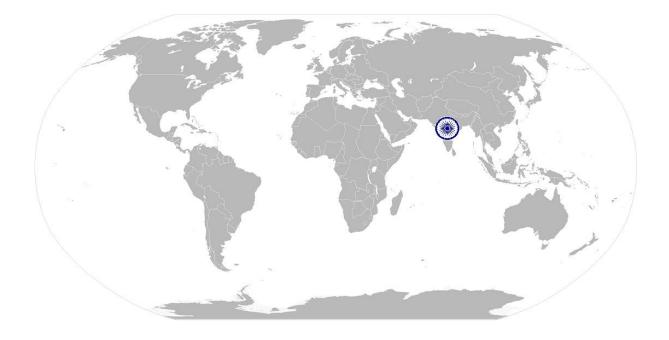






CSC/ N 0307: Plan and co-ordinate the making of tools and die

# National Occupational Standard



### **Overview**

This unit covers the planning and co-ordination for making of tools and dies as per given specifications. It involves understanding the tool and die design, identifying the sequence of operations required by studying their designs and co-ordination with other for the performance of required operations on the metal component.







### CSC/ N 0307: Plan and co-ordinate the making of tools and die

Unit Code	CSC/ N 0307		
Unit Title (Task)	Plan and co-ordinate the making of tools and die		
Description	<ul> <li>This unit covers the planning and co-ordination for making of tools and die as per given specifications. It involves understanding the tool and die design, identifying the sequence of operations required by studying their designs and co-ordination with other for the performance of required operations on the metal component.</li> <li>The candidate will further get the various operations done from the various operator and workers.</li> <li>The candidate will be expected to work unsupervised, on their own or as part of a team and may also be expected to lead or instruct a team, taking responsibility for own actions as well as the actions of the team and for the quality and accuracy of the work produced.</li> </ul>		
Scope	This unit/task covers the following:		
	<ul> <li>Working safely</li> <li>Understanding design requirements and planning</li> <li>Co-ordinating with others</li> </ul>		
Performance Criteria(P	PC) w.r.t. the Scope		
Element	Performance Criteria		
Working safely	<ul> <li>The user / individual on the job should be able to:</li> <li>PC1. adhere to procedures or systems in place for health and safety, personal protective equipment (PPE) and other relevant safety regulations</li> <li>PC2. ensure all hand tools and equipment used are in a safe and useable condition</li> <li>PC3. ensure that all machine tools are correctly guarded at all times</li> </ul>		
Understanding design requirements and planning	<ul> <li>The user / individual on the job should be able to:</li> <li>PC4. obtain sample parts/ blueprints/ drawings of tools/ dies and other engineering information as per company procedures</li> <li>PC5. identify requirements by analyzing sample parts, tool design and blueprints</li> <li>PC6. plan sequence of operations for tools &amp; dies making keeping in mind various considerations like requirements, timelines, resources available, interdependencies, constraints, compliances, etc.</li> <li>PC7. report and rectify cases of inappropriate information in design documents as per organizational procedures</li> <li>PC8. compute dimensions, sizes, shapes and tolerances of sub-assemblies of the tools and dies as per specifications and as per company procedures</li> <li>PC9. determine information such as number of parts to make, engineered components and material to be used, and machines to be used</li> <li>PC10. identify and confirm resources required such as components, machinery, range of materials: Ferrous metals: eg. carbon steels, stainless steels, cast iron, tool steel, hard metals; Non-ferrous metals: eg. bronze, bronze alloys, copper and copper alloys</li> <li>PC11. identify the operations that will be required for tools &amp; dies making based on</li> </ul>		







CSC/ N 0307:	Plan and co-ordinate the making of tools and die		
	PC12. identify type of equipment required for tools & dies making based on the		
	operations selected		
	PC13. estimate timelines for each task accurately		
	PC14. establish milestones by determining a schedule of operations		
	PC15. obtain necessary approvals for the plan		
	PC16. allocate responsibilities to machine operators as per the operations selected		
	PC17. ensure that the machine operators are clear about the sequence of activities,		
	priorities and considerations		
Co-ordinating with	PC18. release drawings and machining specifications to machine operators		
others	PC19. identify and select tools for tools & dies making based on design and		
	blueprints		
	PC20. identify and select lifting and rigging equipment based on design and		
	blueprints		
	PC21. select and procure appropriate metals to be used for tools & dies making as		
	per design requirement		
	PC22. hand over tools, equipment and metal components to be machined to the		
	machine operators		
	PC23. handle all clarifications sought by the operators		
	PC24. collect job from all operators		
	PC25. check the jobs as per drawing/instruction		
	PC26. ensure in-process inspection of the tool elements and final assembly		
Knowledge and Unders			
A. Organizational	The user/individual on the job needs to know and understand:		
Context	KA1. legislation, standards, policies, and procedures followed in the company		
(Knowledge of the	relevant to own employment and performance conditions		
company /	KA2. relevant health and safety requirements applicable in the work place		
organization and	KA3. importance of working in clean and safe environment		
its processes)	KA4. own job role and responsibilities and sources for information pertaining to		
100 0100000000	employment terms, entitlements, job role and responsibilities		
	KA5. reporting structure, inter-dependent functions, lines and procedures in the		
	work area		
	KA6. relevant people and their responsibilities within the work area		
	KA7. escalation matrix and procedures for reporting work and employment related		
	issues		
	KA8. documentation and related procedures applicable in the context of		
	employment and work		
	KA9. importance and purpose of documentation in context of employment and		
	huorl.		
D. Technical	Work		
B. Technical	The user/individual on the job needs to know and understand:		
B. Technical Knowledge	The user/individual on the job needs to know and understand: KB1. valid sources for information about job specifications		
	The user/individual on the job needs to know and understand: KB1. valid sources for information about job specifications Valid sources: job instruction sheet/job card; work drawings and instructions;		
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	<ul> <li>The user/individual on the job needs to know and understand:</li> <li>KB1. valid sources for information about job specifications</li> <li>Valid sources: job instruction sheet/job card; work drawings and instructions; planning documentation; quality control documents; operation sheets; process specifications; instructions from supervisor</li> <li>KB2. read and establish various types of job specification documents for job</li> </ul>		
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CSC/ N 0307: Plan a	nd co-ordinate the making of tools and die
	or profiles to be fabricated; cutting, bending and rolling allowances for
	fabricated forms; instruments and tools to be used; interdependencies;
	timelines
КВЗ.	hazards associated with the activities
	Hazards: use of power tools, trailing leads or hoses, damaged or badly
	maintained tools and equipment; using files with damaged or poor fitting
	handles; using machine tools; handling of oils and grease; misuses of tools;
	not following laid-down maintenance procedures
КВ4.	the various fitting activities to be carried out
	Fitting activities: measuring and marking out; fabrication using hand tools;
	fabrication using manually operated power tools(cutting, forming, grinding,
	drilling, threading, tapping, reaming, polishing, boring, etc); machining using
	conventional machine tools (milling, drilling, turning, grinding); machining
	using CNC machines (grinding, milling, turning, polishing, VMC, EDM, etc);
	inspection of finished products (visually, using measuring tools, using CMM
	machine)
KB5.	how to extract and use information from engineering drawings and related
	specifications in relation to work undertaken
КВ6.	various hand fitting methods
	Methods: cutting out the rough profile using saws (eg. hacksaw, band saw),
	cutting a screw thread (eg. tapping or dieing), filing (flat, square, curved),
	drilling holes, tapping
КВ7.	how to interpret first and third angle drawings
КВ8.	basic principles of tool and die design
КВ9.	basic knowledge of accessing computer drawing software to be used for
	viewing designs drawings
	make minor modifications in the design drawings
	how to access the specific computer modelling software to be used
	how to set up the viewing screen to show multiple views of the component
KB13.	factors that affect the selection of cutting feeds and speeds, and the depth of
	cut that can be take
	Factors: type of material, size of material, operations being performed,
	workholding method/security of workpiece, condition of machine, finish
	required, tolerance required
	the British and metric systems of measurement
	geometric dimensioning and tolerancing GD&T
КВ16.	required dimensional parameters and components quality standards as per
	the process
	Parameters: linear dimensions (eg. lengths, depths); diameters (eg. external,
	internal); flatness; squareness; angles; profiles; hole size and position; thread;
	size and fit; surface finish
	<b>Quality standards</b> : components to be free from false tool cuts, burrs and
	sharp edges; dimensional tolerance +/-0.020mm; flatness and squareness
	0.05mm; angles within +/- 1 degree; screw threads to fit as per standard;
	reamed and bored holes within interference: - 0.025mm (hole) + 0.025mm
	(shaft), transition: - 0.1mm (hole) + 0.1 (shaft) , clearance: 50microns; radius:
	0.5 r; surface finish 63μin or 1.6 μm
	how to plan and organize the team machine operations and sequencing
KB18.	המכווווב טאבו מנוטווג מווט גבין עבווטווג



NOS



CSC/ N 0307:	Plan and co-ordinate the making of tools and die
	KB19. machine capacity and capabilities
	KB20. types of machine tools such as lathes, drills, grinders, saws and milling
	machines
	KB21. work holding devices and equipment
	Workholding devices: bench / machine vice; clamps (eg. toolmaker's); three-
	jaw chuck; four-jaw chuck; collet chuck; drive plate and centres; magnetic chucks(holding devices); special purpose tool holders ( 3R for holding electrodes)
	KB22. machining accessories
	KB22. Inactining accessories KB23. limits and capabilities of tooling, accessories and holding devices
	KB24. how to check the workpiece and the measuring equipment that is used Measuring equipment: external micrometers, vernier/digital/dial caliper,
	surface finish equipment (eg. comparison plates, machines), rules, squares, protractors, depth micrometers, depth verniers, feeler gauges, bore/hole gauges, slip gauges, radius/profile gauges, thread gauges, height gauge, hardness tester, dial test indicators (DTI), surface roughness tester,
	coordinate measuring machine (CMM), profile projectors
	KB25. need to check that the measuring equipment is within current calibration
	dates, and that the instruments are correctly zeroed
	KB26. measuring internal and external dimensions
	KB27. how to check surface finish
	KB28. properties of metals
	<b>Properties</b> : plasticity, elasticity, ductility, malleability, toughness, hardness, tensile strength, compressive strength, shear strength, corrosion resistance,
	density
	KB29. heat treatment processes of tool steel
Skills (S) [Optional]	KB29. heat treatment processes of tool steel
A. Core Skills/	KB29. heat treatment processes of tool steel Communication
	Communication
A. Core Skills/	Communication The user/individual on the job needs to know and understand how to:
A. Core Skills/	Communication         The user/ individual on the job needs to know and understand how to:         SA1. read and interpret information correctly from various job specification
A. Core Skills/	Communication         The user/ individual on the job needs to know and understand how to:         SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable
A. Core Skills/	Communication         The user/ individual on the job needs to know and understand how to:         SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language
A. Core Skills/	CommunicationThe user/ individual on the job needs to know and understand how to:SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local languageSA2. fill up appropriate technical forms, process charts, activity logs as per
A. Core Skills/	Communication         The user/ individual on the job needs to know and understand how to:         SA1.       read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language         SA2.       fill up appropriate technical forms, process charts, activity logs as per organizational format in English and/or local language
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CSC/ N 0307:	Plan and co-ordinate the making of tools and die	
	places, express a decimal fraction in standard form, express tolerance in terms	
	of limits of size	
	SA10. use a calculator to raise a number to a power and determine square roots	
	SA11. use algebraic expressions to solve linear equations	
	SA12. plot and interpret straight line graphs	
	SA13. apply pythagoras' theorem to perform calculations	
	SA14. calculation of the value of angles in a triangle	
	Learning	
	The user/individual on the job needs to know and understand how to:	
	SA15. maintain current knowledge of applicable standards, legislation, codes of	
	practice and product/process developments	
	SA16. participate in on-the-job and other learning, training and development	
	interventions and assessment	
	SA17. clarify task related information with appropriate personnel or technical	
	adviser	
	SA18. seek to improve and modify own work practices	
	Computer Basics	
	The user/individual on the job needs to know and understand how to:	
	SA19. perform basic operations in a computer like switching it on/off, using the	
	mouse and keyboard, accessing files, opening, closing, creating and deleting	
	folders, etc.	
	SA20. use basic office applications like speed sheet, word processor, presentations	
	SA21. use ERP software and other organizational software specific to quality	
	function	
	SA22. use email to communicate within the organization as per organization	
	guidelines	
	SA23. retrieve and enter data using standard system forms and templates	
	SA24. take printouts of documents	
B. Professional Skills	Problem Solving	
	The user/individual on the job needs to know and understand how to:	
	SB1. identify problems with work planning, procedures, output and behavior and	
	their implications	
	SB2. prioritize and plan for problem solving	
	SB3. communicate problems appropriately to others	
	SB4. identify sources of information and support for problem solving	
	SB5. seek assistance and support from other sources to solve problems	
	SB6. identify effective resolution techniques	
	SB7. select and apply resolution techniques	
	SB8. seek evidence for problem resolution	
	Plan and Organize	
	The user/individual on the job needs to know and understand how to:	
	SB9. plan, prioritize and sequence work operations as per job requirements	
	SB10. organize and analyze information relevant to work	
	SB11. basic concepts of shop-floor work productivity including waste reduction,	
	efficient material usage and optimization of time	
	Initiative and Enterprise	







### **National Occupational Standards**

CSC/ N 0307:	Plan and co-ordinate the making of tools and die
	The user/individual on the job needs to know and understand how to:
	SB12. undertake and express new ideas and initiatives to others
	SB13. modify work plan to overcome unforeseen difficulties or developments that
	occur as work progresses
	SB14. participate in improvement procedures including process, quality and
	internal/external customer/supplier relationships
	SB15. one's competencies in new and different situations and contexts to achieve
	more
	Self-Management
	The user/individual on the job needs to know and understand how to:
	SB16. exercise restraint while expressing dissent and during conflict situations
	SB17. avoid and manage distractions to be disciplined at work
	SB18. manage own time for achieving better results
	Teamwork
	The user/individual on the job needs to know and understand how to:
	SB19. work in a team in order to achieve better results
	SB20. identify and clarify work roles within a team
	SB21. communicate and cooperate with others in the team for better results
	SB22. seek assistance from fellow team members
	Critical Thinking
	The user/individual on the job needs to know and understand how to:
	SB23. apply, analyze, and evaluate the information gathered from observation,
	experience, reasoning, or communication, as a guide to thought and action







### CSC/ N 0307: Plan and co-ordinate the making of tools and die

### NOS Version Control

NOS Code		CSC/ N 0307		
Credits(NSQF)	TBD	Version number	1.0	
Industry	Capital Goods	Drafted on	14/04/14	
Industry Sub-sector	<ol> <li>Machine Tools</li> <li>Dies, Moulds And Press Tools</li> <li>Plastics Manufacturing Machinery</li> <li>Textile Manufacturing Machinery</li> <li>Process Plant Machinery</li> <li>Electrical and Power Machinery</li> <li>Electrical and Power Machinery</li> <li>Light Engineering Goods</li> </ol>	Last reviewed on	18/03/15	
Occupation	Fitting and Assembly	Next review date	30/08/16	
X				

S.

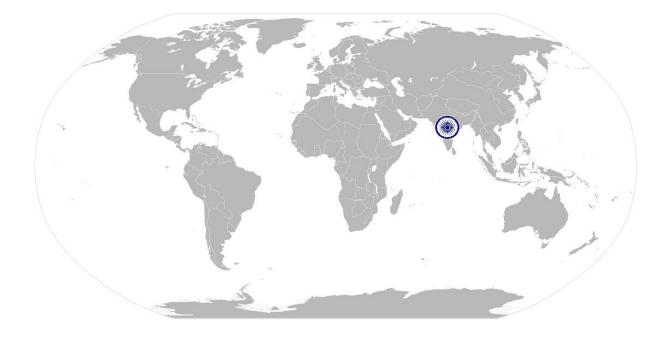






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# National Occupational Standard



### **Overview**

This unit covers fitting of metal components for making tools and dies using hand tools and manually operated machines, to modify the shape of a component and/or generate components from raw material, as per given specifications.







## CSC/ N 0308: Perform fitting operations on metal components for making tools

and dies using hand tools and manually operated machines

Unit Code	CSC / N 0308
Unit Title (Task)	Perform fitting operations on metal components using hand tools and manually operated machines
Description	This unit covers fitting of metal components for making tools and dies using hand tools and manually operated machines, to modify the shape of a component and/or generate components from raw material, as per given specifications.
	This involves carrying out the fitting operations like filing, drilling, chiseling, threading tapping, scraping and manual lapping in order to fit a component as per specifications
	The candidate will be expected to perform under minimum supervision, taking personal responsibility for their actions and for the quality and accuracy of the work that they produce.
Scope	This unit/task covers the following:
	Working safely
	Preparing for fitting operations
	Marking components
	Performing fitting operations
Performance Criteri	ia(PC) w.r.t. the Scope
Element	Performance Criteria
Working safely	The user / individual on the job should be able to:
	and guidelines at work PC2. adhere to procedures and guidelines for personal protective equipment (PPE
Preparing for fitting	<ul> <li>and guidelines at work</li> <li>PC2. adhere to procedures and guidelines for personal protective equipment (PPE and other relevant safety regulations while performing die fitting operations</li> <li>PC3. work following laid down procedures and instructions</li> <li>PC4. ensure work area is clean and safe from hazards</li> <li>PC5. ensure that all tools, equipment, power tool cables, extension leads are in a safe and usable condition</li> <li>The user / individual on the job should be able to:</li> </ul>
Preparing for fitting operations	<ul> <li>and guidelines at work</li> <li>PC2. adhere to procedures and guidelines for personal protective equipment (PPE and other relevant safety regulations while performing die fitting operations</li> <li>PC3. work following laid down procedures and instructions</li> <li>PC4. ensure work area is clean and safe from hazards</li> <li>PC5. ensure that all tools, equipment, power tool cables, extension leads are in a safe and usable condition</li> <li>The user / individual on the job should be able to:</li> <li>PC6. obtain job specification from a valid and approved source</li> </ul>
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Job specification documents: detailed component drawings; approved sketches/illustrations; national, international and organisational standards; reference tables and charts Job requirements: raw materials or components required (type, quality,

quantity); dimensions; limits and tolerances; surface texture requirements; operations required (list, sequence and procedures where applicable); shape or profiles to be machined; instruments and tools to be used; interdependencies; timelines PC8. report and rectify incorrect and inconsistent information in job specification







	documents as per organization procedures
	PC9. prepare the work area for the fitting operations as per procedure or
	operational specification
	PC10. ensure that all measuring equipment is calibrated and approved for usage
	PC11. ensure that the components used are free from foreign objects, dirt or other
	contamination
	PC12. obtain correct workpieces/raw materials and consumables as per job
	requirements
	PC13. obtain appropriate tools and equipment as per job requirements
	PC14. set work pieces as per job requirements using appropriate positioning and/or
	holding devices and support mechanisms
	Positioning and holding devices: belts; braces; clamps; jigs and fixtures; bolt
	straps; blocks and tables; manual lifts; ropes; jacks
Marking components	The user / individual on the job should be able to:
	PC15. mark out specified features with the help of marking-out methods and
	techniques on the workpieces as per job specification by using appropriate
	measuring and marking out tools and equipment
	Features: datum/centre lines, lines (perpendicular, parallel), circles, profiles
	(square/rectangular, radial, angles/angular), hole positions (radial, linear),
	allowances for bending, simple pattern development
	Marking-out methods and techniques: direct marking using instruments, use
	of templates, tracing/transfer methods
	Measuring and marking tools: scales/tapes, dividers/trammels, scribers,
	punches, scribing blocks, squares, protractor, depth/internal/external
	micrometers, calipers (vernier, inside and outside, depth), gauges (height
	Vernier, feeler, bore/hole, slip, radius/profile, thread, plug), stick
	micrometers, dial stand and comparator, vee block with u-clamp
	PC16. mark out templates for tracing/transferring the specified features on the
	workpieces as per job specification
	PC17. trace/transfer the specified features from the templates onto the workpieces
	as per job specification
Performing fitting	The user / individual on the job should be able to:
operations	PC18. perform fitting operations on various forms of metal components using a
	range of hand tools and manually operated machines
	Forms of metal components: square/rectangular (eg. bar stock, sheet
	material, machined components);
	turned components, flat discs); sections (eg. angles, channel, tee section,
	joists, extrusions); irregular shapes/profile (eg. castings, forgings, odd shaped
	components)
	<b>Fitting operations</b> : filing, drilling, chiseling, threading(external, internal), hand
	tapping, scraping, manual lapping
	Hand tools: hammers; punches; screwdrivers; sockets; wrenches; spanners;
	scraper; chisels; gouges; files; taps; vices and clamps
	Manually operated machine tools: drills (power drills, pedestal drills),







#### **National Occupational Standards**

	<ul> <li>punching machines, threading machines</li> <li>PC19. follow the specified fitting sequence and procedure as per job specifications</li> <li>PC20. interpret in-built fault indicators and error codes of equipment and respond to the same as per operating manual/organizational guidelines</li> <li>PC21. check the fitted products to ensure completeness of work</li> <li>PC22. check the quality of the output as per required standards, using visual checks and measurement of dimensional parameters</li> <li>Dimensional parameters: linear dimensions; flatness; squareness; depths; angles; profiles; hole position; hole size/fit; thread size and fit</li> <li>PC23. produce components with various features as per standards applicable to the process</li> <li>Features: flat; parallel and angular faces; perpendicular plates; radii and curved profiles; drilled holes( through, to a depth); internal and external threads; sliding or mating parts; counterbore, countersink, or spot face; chamfers; reamed holes; faces which are square to each other; faces which are parallel to each other</li> <li>PC24. work to achieve production targets</li> <li>PC25. report conditions and seek appropriate assistance in a timely manner to address risk of failure to comply with necessary targets and specifications</li> <li>PC26. deal with finished components as per organizational guidelines</li> <li>PC27. complete documentation during and post operations as per organizational procedures</li> <li>Documentation: job card, progress records, incident reports</li> <li>PC28. return all tools and equipment to the correct location on completion of the fitting activities</li> </ul>
	PC29. leave the work area in a safe and tidy condition on completion of job activities
Knowledge and Unders	standing (K)
A. Organizational Context (Knowledge of the company / organization and its processes)	<ul> <li>The user/individual on the job needs to know and understand:</li> <li>KA1. legislation, standards, policies, and procedures followed in the company relevant to own employment and performance conditions</li> <li>KA2. relevant health and safety requirements applicable in the work place</li> <li>KA3. importance of working in clean and safe environment</li> <li>KA4. own job role and responsibilities and sources for information pertaining to employment terms, entitlements, job role and responsibilities</li> <li>KA5. reporting structure, inter-dependent functions, lines and procedures in the work area</li> <li>KA6. relevant people and their responsibilities within the work area</li> <li>KA7. escalation matrix and procedures for reporting work and employment related issues</li> <li>KA8. documentation and related procedures applicable in the context of employment and work</li> <li>KA9. importance and purpose of documentation in context of employment and work</li> </ul>
B. Technical Knowledge	The user/individual on the job needs to know and understand: KB1. specific safe working practices, fitting procedures and environmental regulations that must be observed







	KB2. hazards associated with carrying out the fitting operations and how can they be minimized
	KB3. personal protective equipment to be used during the fitting activities and where can it be obtained
	KB4. types and sources of appropriate job specifications
	KB5. common terminology used in fitting
	KB6. importance of following specified fitting sequences and procedures
	KB7. importance and procedures of ensuring suitability of workpiece/materials and consumables for the specified job
	Suitability of workpieces/materials and consumables: e.g. correct type and
	code; correct form; correct dimensions; damage free; correctly issued
	KB8. tools and equipment used for the fitting operations
	KB9. importance and procedures to ensure that tools and equipment are in a safe
	and usable condition
	KB10. correct techniques and procedures to carry out specific fitting operations by hand tools and manually operated machines
	KB11. importance of securing the workpiece/raw material correctly using appropriate devices and mechanisms
	KB12. common problems that can occur in the fitting operations and their implications
	KB13. correct procedures to address problems commonly encountered during fitting operations
	KB14. importance of reporting problems immediately and accurately
	KB15. meaning and importance of quality in relation to final and intermediate job output
	KB16. how to check the quality of the shaped components against the specified quality standards
	KB17. range of materials used in relevant fitting applications
	<b>Range of Materials</b> : Ferrous metals: eg. carbon steels, stainless steels, cast
	iron, tool steel, hard metals; Non-ferrous metals: eg. bronze, bronze alloys, copper and copper alloys
	Quality standards: components to be free from damage, false tool cuts,
	burrs, scratches and non-specified sharp edges; general dimensional tolerance +/- 0.020mm; flatness and squareness 0.05mm; angles within +/- 0.5 degree; screw threads to fit as per standard; reamed and bored holes within interference: - 0.025mm (hole) + 0.025mm (shaft), transition: - 0.1mm
	(hole) + 0.1 (shaft) , clearance: 50microns; radius: 0.5 r
	KB18. relevant mechanical properties of metals and implications for job
	Mechanical properties: tensile strength, toughness, hardness, elasticity,
	ductility, malleability
	Identifiable properties: colour, appearance, sparks
	KB19. importance of using correct procedures as per type and form of materials and metal components
Skills (S) [Optional]	
A. Core Skills/	Communication







Generic Skills	The user/ individual on the job needs to know and understand how to:
	SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language
	SA2. fill up appropriate technical forms, process charts, activity logs as per organizational format in English and/or local language
	SA3. convey and share technical information clearly using appropriate language SA4. check and clarify task-related information
	SA5. liaise with appropriate authorities using correct protocol SA6. communicate with people in respectful form and manner in line with
	organizational protocol Numerical and computational skills
	The user/individual on the job needs to know and understand how to:
	SA7. undertake numerical operations, and calculations/ formulae Numerical computations: addition, subtraction, multiplication, division,
	fractions and decimals, percentages and proportions, simple ratios and averages
	SA8. identify and draw various basic, compound and solid shapes as per dimensions given
	Basic shapes: square, rectangle, triangle, circle
	<b>Compound shapes</b> : involving squares, rectangles, triangles, circles, semi-
	circles, quadrants of a circle Solid shapes: cube, rectangular prism, cylinder
	<ul> <li>SA9. use appropriate measuring techniques and units of measurement</li> <li>SA10. use appropriate units and number systems to express degree of accuracy</li> <li>Units and number systems representing degree of accuracy: decimals places, significant figures, fractions as a decimal quantity</li> <li>SA11. interpret and express tolerance in terms of limits on dimensions</li> <li>SA12. calculation of the value of angles in a triangle</li> <li>Angles in a triangle: right-angled, isosceles, equilateral</li> </ul>
	Learning
	The user/individual on the job needs to know and understand how to: SA13. maintain current knowledge of applicable standards, legislation, codes of practice and product/process developments
	SA14. participate in on-the-job and other learning, training and development interventions and assessment
	SA15. clarify task related information with appropriate personnel or technical adviser
D. Drafassianal Chille	SA16. seek to improve and modify own work practices
B. Professional Skills	Problem Solving
	The user/individual on the job needs to know and understand how to: SB1. identify problems with work planning, procedures, output and behavior and
	their implications
	SB2. prioritize and plan for problem solving







SB3. communicate problems appropriately to others
SB4. identify sources of information and support for problem solving
SB5. seek assistance and support from other sources to solve problems
SB6. identify effective resolution techniques
SB7. select and apply resolution techniques
SB8. seek evidence for problem resolution
Plan and Organize
The user/individual on the job needs to know and understand how to:
SB9. plan, prioritize and sequence work operations as per job requirements
SB10. organize and analyze information relevant to work
SB11. basic concepts of shop-floor work productivity including waste reduction,
efficient material usage and optimization of time
Initiative and Enterprise
The user/individual on the job needs to know and understand how to:
SB12. undertake and express new ideas and initiatives to others
SB13. modify work plan to overcome unforeseen difficulties or developments that
occur as work progresses
SB14. participate in improvement procedures including process, quality and
internal/external customer/supplier relationships
SB15. one's competencies in new and different situations and contexts to achieve
Self-Ivianagement
The user/individual on the job needs to know and understand how to:
SB16. exercise restraint while expressing dissent and during conflict situations
SB17. avoid and manage distractions to be disciplined at work
SB18. manage own time for achieving better results
Teamwork
The user/individual on the job needs to know and understand how to:
SB19. work in a team in order to achieve better results
SB21. communicate and cooperate with others in the team for better results
SB22. seek assistance from fellow team members
<ul> <li>SB13. modify work plan to overcome unforeseen difficulties or developments that occur as work progresses</li> <li>SB14. participate in improvement procedures including process, quality and internal/external customer/supplier relationships</li> <li>SB15. one's competencies in new and different situations and contexts to achieve more</li> <li>Self-Management</li> <li>The user/individual on the job needs to know and understand how to:</li> <li>SB16. exercise restraint while expressing dissent and during conflict situations SB17. avoid and manage distractions to be disciplined at work SB18. manage own time for achieving better results</li> <li>Teamwork</li> <li>The user/individual on the job needs to know and understand how to:</li> <li>SB18. manage own time for achieving better results</li> <li>Teamwork</li> <li>The user/individual on the job needs to know and understand how to:</li> <li>SB19. work in a team in order to achieve better results</li> <li>SB20. identify and clarify work roles within a team</li> <li>SB21. communicate and cooperate with others in the team for better results</li> </ul>







### **NOS Version Control**

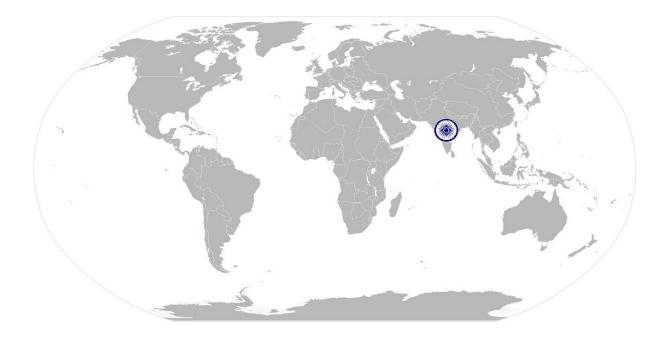
NOS Code		CSC/ N 0308	
Credits(NSQF)	TBD	Version number	1.0
Industry	Capital Goods	Drafted on	14/04/14
Industry Sub-sector	<ol> <li>Machine Tools</li> <li>Dies, Moulds And Press Tools</li> <li>Plastics Manufacturing Machinery</li> <li>Textile Manufacturing Machinery</li> <li>Process Plant Machinery</li> <li>Electrical and Power Machinery</li> <li>Light Engineering Goods</li> </ol>	Last reviewed on	18/03/15
Occupation	Fitting and Assembly	Next review date	30/08/16
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# National Occupational Standard



### **Overview**

This unit covers competencies required for grinding surface using hand tools and/or handheld power tools on a variety of ferrous and non-ferrous materials and components.







Unit Code	CSC/ N 0302
Unit Title (Task)	Grind surface using hand and/or hand-held power tools
Description	This unit covers competencies required for grinding surface using hand tools and/or hand-held power tools on a variety of ferrous and non-ferrous objects.
	This involves selecting appropriate grinding equipment, tools and methods to suit work requirements; It also includes preparing the tools, applying grinding procedures with these tools for carrying out the grinding operations.
	The candidate will be expected to perform as per instructions given, work under supervision and take some responsibility for own actions and for the quality and accuracy of the work produced.
Scope	This unit/task covers the following: <ul> <li>Working safely</li> <li>Prepare for grinding operations</li> <li>Perform grinding operations</li> </ul> <li>Different kinds of manually operated grinders are: <ul> <li>angle grinders</li> <li>bench grinders</li> <li>straight grinder</li> <li>rotary die grinders</li> <li>disc grinder</li> <li>electronic grinder/</li> <li>electric or pneumatic/hydraulic grinders</li> <li>pedestal grinders</li> <li>cylindrical grinders</li> </ul> </li>
Performance Criteria	(PC) w.r.t. the Scope
Element	Performance Criteria
Working safely	<ul> <li>The user / individual on the job should be able to:</li> <li>PC1. comply with health and safety, environmental and other relevant regulations and guidelines at work and ensure process compliance</li> <li>PC2. adhere to procedures or systems in place for risk assessment, occupational standards, personal protective equipment (PPE) and other relevant</li> </ul>
	occupational safety regulations

PC3. work following laid down procedures and instructions

PC4. ensure that all tools, equipment, power tool cables, extension leads are in a safe and usable condition and are kept at secured location

PC5. ensure work area is clean and safe from hazards before and after the job is completed







Prepare for grinding	PC6. obtain job specification from a valid and approved source
operations	Valid sources: instructions from supervisor
	PC7. ensure that all measuring equipment are within calibration date and are approved for usage
	PC8. read and establish job requirements from the job specification document accurately
	Job requirements: raw materials or components required (type, quality, quantity); dimensions and surface texture requirements; limits and tolerances; operations required (list, sequence & procedures where applicable); timelines
	PC9. report and rectify incorrect and inconsistent information in job specification documents as per organization procedures
	PC10. prepare the work area for the grinding operations as per procedure
	PC11. obtain correct work-pieces/raw materials and consumables as per job requirements
	PC12. identify the metals, metal alloys and non-metals accurately
	PC13. Interpret surface finish specifications accurately
	PC14. select grinding method/technique as per the work requirements
	PC15. obtain appropriate tools and equipment per job requirements
De ferre telle	The user / individual on the job should be able to:
Perform grinding operations	PC16. set work pieces as per job requirements using appropriate positioning and/or
operations	holding devices
	PC17. measure and mark equipment, objects, or parts to ensure grinding standards are met
	PC18. trim or scrape objects or parts, using chisels, scrapers, and other hand or
	power tools and equipment
	Power tools: electric, pneumatic, liquid fuel, hydraulic
	PC19. select stones, wheels, files or other abrasives, according to materials, sizes
	and shapes of work-pieces, amount of stock to be removed, finishes specified,
	and steps in finishing and grinding processes
	Kinds of wheel: cut-off discs (diamond blade), abrasive grinding discs,
	grinding stones, wire brush wheels
	PC20. move controls to adjust, start, or stop equipment during grinding process
	PC21. load and adjust work-pieces onto equipment or work tables
	PC22. carry out the grinding process using and/or tools or hand-held power tools in accordance with standard operating procedures
	PC23. finish job surface to specification according to requirement
	PC24. perform wheel dressing using diamond cutter
	PC25. check the surface finish of the object on which grinding is done to ensure completeness of work
	PC26. identify common surface imperfections and correct errors
	PC27. ensure that the work-piece achieves the required characteristics and meets
	the finishing specification
	Finishing parameters: texture, roughness







CSC/ N 0302: G	Frind surface using hand and /or hand-held power tools
	PC28. secure tools and equipment in a safe condition on completion of the
	processing activities
	PC29. determine the kind of tools and equipment needed to do a job or repair the
	tools
	PC30. perform routine maintenance on equipment and determining when and what
	kind of maintenance is needed
	PC31. complete documentation post completion of work, as per procedure
	<b>Documentation during and post operations</b> : job card, progress records,
	incident reports
	PC32. refer unresolved job related problems to appropriate personnel for support
	PC33. monitor the problem and keep the supervisor informed about progress or any
	delays in resolving the problem
Knowledge and Unders	
A. Organizational	The user/individual on the job needs to know and understand:
Context	KA1. relevant legislation, standards, policies, and procedures followed in the company relevant to own employment and performance conditions
(Knowledge of the	KA2. relevant health and safety requirements applicable in the work place
company /	KA3. own job role and responsibilities and sources for information pertaining to
organization and	employment terms, entitlements, job role and responsibilities
its processes)	KA4. reporting structure, inter-dependent functions, lines and procedures in the
	work area
	KA5. how to engage with specialists for support in order to resolve incidents and service requests
	KA6. importance of working in clean and safe environment practices and procedures
	KA7. relevant people and their responsibilities within the work area
	KA8. escalation matrix and procedures for reporting work and employment related issues
	KA9. documentation and related procedures applicable in the context of
	employment and work
B. Technical	The user/individual on the job needs to know and understand:
Knowledge	KB1. kinds of common ferrous and non-ferrous metals
	Metals: ferrous metals: e.g. carbon steels, stainless steels, cast iron, tool
	steel, hard metals, etc.; non-ferrous metals: e.g. bronze, bronze alloys, copper
	and copper alloys, etc. KB2. hand tool (powered and unpowered) grinding methods & techniques and
	terminology used in grinding procedures; which tools to use and when
	KB3. hand and held-held power tools and equipment to be used in grinding for
	different types of material
	<b>Power tools</b> : electric, pneumatic, liquid fuel, hydraulic
	KB4. application of hand and powered tools and how to ensure that powered tools
	are set up, used and closed down safely
	KB5. procedures, tools and techniques required to set operational performance parameters
	KB6. reasons for selecting a specific tool, method or technique for grinding operations







	<ul><li>KB7. correct procedures of tools and equipment usage for the grinding operations</li><li>KB8. effect of different types and grades of grinding achievable by various tools to</li></ul>
	achieve required surface finish
	KB9. importance of following specified grinding sequence and procedures
	KB10. types and sources of appropriate job specifications
	Valid sources: instructions from supervisor
	KB11. suitability of work-pieces/materials and consumables for the specified job, its
	importance and procedures
	KB12. securing the work-piece/raw material correctly using appropriate tools and
	mechanisms
	KB13. various types of substrate that may require preparing and the types of tools
	and preparation methods that may be used on them
	KB14. why different types of substrate require different preparation techniques to
	be used and the damage that may result from using inappropriate tools and
	techniques
	KB15. how to identify grinding process faults, methods and techniques to check for
	common surface imperfections/defects and conformance to specifications
	KB16. surface imperfections/defects that can be removed/repaired
	KB17. procedures for handling components with surface imperfections/defects that
	cannot be removed/repaired and how can they be minimized
	KB18. importance of tools and equipment being kept in a safe and usable condition
	KB19. hazards associated with carrying out the grinding process
	KB20. personal protective equipment (PPE) and clothing that must be worn during
	the grinding activity and from where can it be obtained
	KB21. importance of the maintenance of a register of power tools, and the need to
	check tools against certification
	KB22. importance of completing the production documentation throughout the
	grinding process
	Documentation during and post operations: job card, progress records,
	incident reports
Skills (S) [Optional]	
A. Core Skills/	Communication
Generic Skills	The user/ individual on the job needs to know and understand how to:
	SA1. read and interpret information correctly from various job specification
	documents, manuals, health and safety instructions, memos, etc. applicable to
	the job in English and/or local language
	SA2. fill up appropriate technical forms, process charts, activity logs as per
	organizational format in English and/or local language
	SA3. convey and share technical information clearly using appropriate language
	SA4. check and clarify task-related information
	SA5. liaise with appropriate authorities using correct protocol
	SA6. communicate with people in respectful form and manner in line with
	organizational protocol
	Numerical and computational skills
	The user/individual on the job needs to know and understand how to:
	SA7. undertake numerical operations, and calculations/ formulae
	Numerical computations: addition, subtraction, multiplication, division,
	Rumencul computations. addition, subtraction, multiplication, division,







CSC/ N 0302:	Grind surface using hand and /or hand-held power tools
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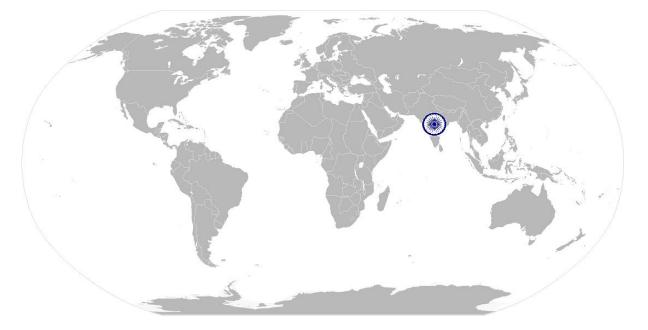
	fractions and decimals, percentages and proportions, simple ratios and	
	averages	
	SA8. identify and draw various basic, compound and solid shapes as per	
	dimensions given	
	Basic shapes: square, rectangle, triangle, circle	
	<b>Compound shapes</b> : involving squares, rectangles, triangles, circles, semi-	
	circles, quadrants of a circle	
	<b>Solid shapes</b> : cube, rectangular prism, cylinder	
	SA9. use appropriate measuring techniques and units of measurement	
	SA10. use appropriate units and number systems to express degree of accuracy	
	Units and number systems representing degree of accuracy: decimals places,	
	significant figures, fractions as a decimal quantity	
	SA11. use metric systems of measurement	
	Learning	
	The user/individual on the job needs to know and understand how to:	
	SA12. participate in on-the-job and other learning, training and development	
	interventions and assessments	
	SA13. clarify task related information with appropriate personnel or technical	
	adviser	
	SA14. seek to improve and modify own work practices	
	SA15. maintain current knowledge of application standards, legislation, codes of	
	practice and product/process developments	
B. Professional Skills	Problem Solving	
	The user/individual on the job needs to know and understand how to:	
	SB1. identify problems with work planning, procedures, output and behavior and	
	their implications	
	SB2. prioritize and plan for problem solving	
	SB3. communicate problems appropriately to others	
	SB4. identify sources of information and support for problem solving	
	SB5. seek assistance and support from other sources to solve problems	
	SB6. identify effective resolution techniques	
	SB7. select and apply resolution techniques	
	SB8.       seek evidence for problem resolution         Plan and Organize	
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SB18. manage own time for achieving better results
Teamwork
The user/individual on the job needs to know and understand how to:
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SB20. identify and clarify work roles within a team
SB21. communicate and cooperate with others in the team for better results
SB22. seek assistance from fellow team members









### **NOS Version Control**

NOS Code		CSC/ N 0302	
Credits NSQF	TBD	Version number	1.0
Industry	CAPITAL GOODS	Drafted on	10/04/14
Industry Sub-sector	<ol> <li>Machine Tools</li> <li>Dies, Moulds And Press Tools</li> <li>Plastics Manufacturing Machinery</li> <li>Textile Manufacturing Machinery</li> <li>Process Plant Machinery</li> <li>Electrical and Power Machinery</li> <li>Light Engineering Goods</li> </ol>	Last reviewed on	18/03/15
Occupation	Fitting and Assembly	Next review date	30/08/16
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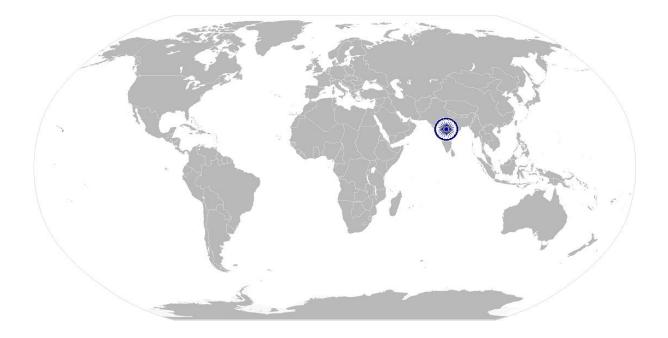




CSC/ N 0108:

**Operate conventional milling machines** 

# National Occupational Standard



### **Overview**

This unit covers producing a range of components or performing machining by carrying out milling operations on a milling machine.







### CSC/ N 0108:

### Operate conventional milling machines

Unit Code	CSC/ N 0108
Unit Title (Task)	Operate Conventional milling machine
Description	<ul> <li>This unit covers performing milling operations on a milling machine, to produce a range of components that combine a number of different features (eg. flat faces, parallel faces, faces that are flat and square to each other, angular faces, steps, slots and special forms).</li> <li>The candidate will be expected to work as per instructions given, taking personal responsibility for own actions and for the quality and accuracy of the work that they produce.</li> </ul>
Scope	<ul> <li>This unit/task covers the following:</li> <li>Working safely</li> <li>Preparing for operating conventional milling machine</li> <li>Carrying out operations on conventional milling machine</li> </ul>

### Performance Criteria(PC) w.r.t. the Scope

Element	Performance Criteria
Working safely	<ul> <li>The user/individual on the job should be able to:</li> <li>PC1. comply with health and safety, environmental and other relevant regulations and guidelines at work</li> <li>PC2. adhere to procedures and guidelines for personal protective equipment (PPE) and other relevant safety regulations while performing machining operations</li> <li>Personal protective equipment: correctly fitting overalls; safety glasses; long hair is tied back or netted; removing any jewelry or other items that can become entangled in the machinery; covered shoes; face mask</li> <li>PC3. work following laid down procedures and instructions</li> <li>PC4. ensure work area is clean and safe from hazards</li> <li>PC5. ensure that all tools, equipment, power tool cables, extension leads are in a safe and usable condition</li> </ul>
Preparing for	The user/individual on the job should be able to:
operating	PC6. check that all measuring equipment is within calibration date
conventional milling machine	PC7. ensure that the components used are free from foreign objects, dirt or other contamination
	PC8. ensure availability of job specification from a valid source
	Job specifications: detailed component drawings; approved
	sketches/illustrations; national, international and organizational standards Valid sources: job instruction sheet/job card; work drawings and instructions; planning documentation; quality control documents; operation sheets; process specifications; instructions from supervisor
	PC9. read and establish job requirements from the job specification document
	Job specifications documents: detailed component drawings; approved
	sketches/illustrations; national, international and organizational standards PC10. prepare and maintain the work area as per procedure or operation specification







### **Operate conventional milling machines**

CSC/ N 0108:	Operate conventional milling machines
	PC11. confirm with the machine setter that the machine is ready for production
	Checks: using the appropriate documentation; procedures or systems in place
	for risk assessment; personal protective equipment is put on; confirm with
	the machine setter that the machine is ready for production; seek any
	necessary instruction/training on operation of the machine; check that
	machine guards are in place and are correctly adjusted
	PC12. seek any necessary instruction/training on the operation of the various milling machines, where appropriate
	Milling machines: horizontal milling machine, vertical milling machine
	PC13. ensure that machine guards are in place and are correctly adjusted
	PC14. identify different types of cutters used in horizontal and vertical milling machines
	PC15. identify different parts of the vertical and horizontal milling machine
	PC16. hold components securely, without distortion
	PC17. ensure that machine settings are adjusted as and when required to maintain
	the required accuracy and quality standards
	Quality standards: components to be free from false tool cuts, burrs and
	sharp edges; dimensional tolerance 0.020 to 0.030 mm; flatness and squareness within 0.125mm; surface finish 1.6µm; angles within +/- 1
	degree
Carrying out	The user/individual on the job should be able to:
operations on	PC18. obtain the component drawings, specifications and/or job instructions
conventional milling	required for the components to be machined
machine	PC19. use and extract information from engineering drawings and related
	specifications (to include symbols and conventions to appropriate ISO
	standards in relation to work undertaken)
	PC20. operate the machine controls in both hand and power modes
	PC21. stop the machine in both normal and emergency situations, and use correct
	PC22. use imperial and metric systems of measurement
	PC23. perform various milling operations to produce various features on metal and
	non-metal components
	Milling operations: e.g. milling of flat services; gang and straddle milling;
	milling of sunk and recessed surfaces, face milling, side milling, angular
	milling, slotting, slitting, key way cutting, face slot cutting, woodruff cutting,
	dovetail cutting, etc.
	Features: faces (flat, square, parallel, angular); steps/shoulders, slots
	(enclosed, open ended, tee slots), recesses, holes (drilled, bored), profile forms (such as vee, concave, convex, gear forms), serrations, forms (indexed,
	rotated, special)
	Metal and non-metals: Different materials: steel/stainless steel,
	aluminum/aluminum alloys, copper/copper alloys, cast iron, plastic
	PC24. produce components as per given quality standards
	<b>Components quality standards as per the process</b> : e.g. components to be
	free from false tool cuts, burrs and sharp edges; dimensional tolerance
	0.020 to 0.030 mm; flatness and squareness within 0.125mm; surface finish
	1.6μm; angles within +/- 1 degree, etc.





CSC/ N 0108:	Operate conventional milling machines
	<ul> <li>PC25. achieve given production targets</li> <li>PC26. overcome the effects of backlash in machine slides and screws</li> <li>PC27. apply roughing and finishing cuts considering the effect on tool life, surface finish and dimensional accuracy</li> <li>PC28. apply cutting fluids with regard to a range of different materials</li> <li>PC29. clamp the work piece securely and without distortion in a chuck/work holding device such as vice, V-block, clamp, angle plate, etc.</li> <li>PC30. ensure that the quality control procedures are used on the equipment</li> <li>PC31. use range of equipment to check critical parameters</li> <li>Range of checking equipment: e.g. tri-square, bevel protractor, vernier caliper, micrometers (internal, external, depth), height gauge, go-no-go gauges, spring caliper, etc</li> <li>Critical parameters: dimensions, squareness, hole size/fit, angles, flatness; surface finish; slots; recesses</li> </ul>
Knowledge and Unders	
A. Organizational Context (Knowledge of the company / organization and its processes)	<ul> <li>The user/individual on the job needs to know and understand:</li> <li>KA1. legislation, standards, policies, and procedures followed in the company relevant to own employment and performance conditions</li> <li>KA2. relevant health and safety requirements applicable in the work place</li> <li>KA3. importance of working in clean and safe environment</li> <li>KA4. own job role and responsibilities and sources for information pertaining to employment terms, entitlements, job role and responsibilities</li> <li>KA5. reporting structure, inter-dependent functions, lines and procedures in the work area</li> <li>KA6. relevant people and their responsibilities within the work area</li> <li>KA7. escalation matrix and procedures for reporting work and employment related issues</li> <li>KA8. documentation and related procedures applicable in the context of employment and work</li> <li>KA9. importance and purpose of documentation in context of employment and work</li> </ul>





CSC/ N 0108:	Operate conventional milling machines
B. Technical	The user/individual on the job needs to know and understand:
Knowledge	KB1. where personal protective equipment to be worn can be obtained
	KB2. hazards associated with the milling operations and how they can be minimized
	KB3. importance of keeping the work area clean and tidy
	KB4. where to obtain the component drawings, specifications and/or job
	instructions required for them components to be machined
	KB5. how to read and interpret first and third angle component drawings
	KB6. how to extract information from engineering drawings or data and related specifications
	KB7. how to use imperial and metric systems of measurement
	KB8. main parts of conventional milling machines and the accessories that can be used
	Milling machines: horizontal milling machine, vertical milling machine
	Accessories: e.g. saddle, compound slide, tailstock, profile attachments, fixe
	and live stays, etc
	KB9. purpose and applications of milling
	KB10. different types of milling cutters and their uses
	KB11. various milling operations that can be performed, and the features produced
	on metal and non-metal components
	<b>Milling operations</b> : e.g. milling of flat services; gang and straddle milling;
	milling of sunk and recessed surfaces, face milling, side milling, angular
	milling, slotting, slitting, key way cutting, face slot cutting, woodruff cutting,
	dovetail cutting, etc. <b>Features</b> : faces (flat, square, parallel, angular); steps/shoulders, slots
	(enclosed, open ended, tee slots), recesses, holes (drilled, bored), profile
	forms (such as vee, concave, convex, gear forms), serrations, forms (indexed rotated, special)
	KB12. processes of milling e.g. up milling, down milling, face milling, end milling, et
	KB13. effects of backlash in machine slides and screws, and how this can be overcome
	KB14. effects of clamping the workpiece in a chuck/workholding device, and how this can cause distortion in the finished components
	KB15. production cost, machine hour rate, raw material cost, tool cost, coolant cost
	overheads, cycle time, idle time, cost of machine idling, part rejection cost
	KB16. selection of cutting tools, tool materials, chip breaker geometry, selecting cutting parameters from tool catalogues, selecting coolant
	KB17. relationship between metal cutting results, tool nose radius, speed and feed rate
	KB18. how to recognize machining faults and how to identify when tools need re- sharpening
	KB19. problems that can occur with the milling activities, and how these can be overcome
	KB20. extent of their own authority and to whom they should report if they have problems that they cannot resolve
	KB21. safe working practices and environmental regulations that must be obse KB22. importance of reporting problems in a timely manner







CSC/ N 0108:

### **Operate conventional milling machines**

Ski	lls (S) [Optional]		
Α.	Core Skills/	Communication	
	Generic Skills	<ul> <li>The user/ individual on the job needs to know and understand how to:</li> <li>SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language</li> <li>SA2. fill up appropriate technical forms, process charts, activity logs as per organizational format in English and/or local language</li> <li>SA3. convey and share technical information clearly using appropriate language</li> <li>SA4. check and clarify task-related information</li> <li>SA1. liaise with appropriate authorities using correct protocol</li> <li>SA5. communicate with people in respectful form and manner in line with organizational protocol</li> </ul>	
		<ul> <li>The user/individual on the job needs to know and understand how to:</li> <li>SA6. undertake numerical operations, and calculations/ formulae</li> <li>Numerical computations: addition, subtraction, multiplication, division, fractions and decimals, percentages and proportions, simple ratios and averages</li> <li>SA7. identify and draw various basic, compound and solid shapes as per dimensions given</li> <li>Basic shapes: square, rectangle, thangle, circle</li> <li>Compound shapes: involving squares, rectangles, triangles, circles, semicircles, quadrants of a circle</li> <li>Solid shapes: cube, rectangular prism, cylinder</li> <li>SA8. use appropriate measuring techniques and units of measurement</li> <li>SA9. use appropriate units and number systems to express degree of accuracy</li> <li>Units and number systems representing degree of accuracy: decimals places, significant figures, fractions as a decimal quantity</li> <li>SA10. use metric systems of measurement</li> </ul>	
		Learning         The user/individual on the job needs to know and understand how to:         SA11. participate in on-the-job and other learning, training and development interventions and assessments         SA12. clarify task related information with appropriate personnel or technical adviser         SA13. seek to improve and modify own work practices         SA14. maintain current knowledge of application standards, legislation, codes of practice and product/process developments	
в.	Professional Skills	Problem Solving	
		<ul> <li>The user/individual on the job needs to know and understand how to:</li> <li>SB1. identify problems with work planning, procedures, output and behavior and their implications</li> <li>SB2. prioritize and plan for problem solving</li> <li>SB3. communicate problems appropriately to others</li> <li>SB4. identify sources of information and support for problem solving</li> </ul>	







CSC/ N 0108:	Operate conventional milling machines		
	SB5. seek assistance and support from other sources to solve problems		
	SB6. identify effective resolution techniques		
	SB7. select and apply resolution techniques		
	SB8. seek evidence for problem resolution		
	Plan and Organize		
	The user/individual on the job needs to know and understand how to:		
	SB9. plan, prioritize and sequence work operations as per job requirements		
	SB10. organize and analyze information relevant to work		
	SB11. basic concepts of shop-floor work productivity including waste reduction,		
	efficient material usage and optimization of time		
	Initiative and Enterprise		
	The user/individual on the job needs to know and understand how to:		
	SB12. undertake and express new ideas and initiatives to others		
	SB13. modify work plan to overcome unforeseen difficulties or developments that occur as work progresses		
	SB14. participate in improvement procedures including process, quality and internal/external customer/supplier relationships		
	SB15. one's competencies in new and different situations and contexts to achieve more		
	Self-Management		
	The user/individual on the job needs to know and understand how to:		
	SB16. exercise restraint while expressing dissent and during conflict situations		
	SB17. avoid and manage distractions to be disciplined at work		
	SB18. manage own time for achieving better results		
	Teamwork		
	The user/individual on the job needs to know and understand how to:		
	SB19. work in a team in order to achieve better results		
	SB20 identify and clarify work roles within a team		
	SB21. communicate and cooperate with others in the team for better results		
	SB22. seek assistance from fellow team members		







Operate conventional milling machines

### **NOS Version Control**

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NOS Code		CSC/ N 0108	
Credits NSQF	TBD	Version number	1.0
Industry	Capital Goods	Drafted on	10/4/14
Industry Sub-sector	<ol> <li>Machine Tools</li> <li>Dies, Moulds And Press Tools</li> <li>Plastics Manufacturing Machinery</li> <li>Textile Manufacturing Machinery</li> <li>Process Plant Machinery</li> <li>Electrical and Power Machinery</li> <li>Light Engineering Goods</li> </ol>	Last reviewed on	18/03/15
Occupation	DD/MM/YYYY	Next review date	30/8/16
	V.	*	

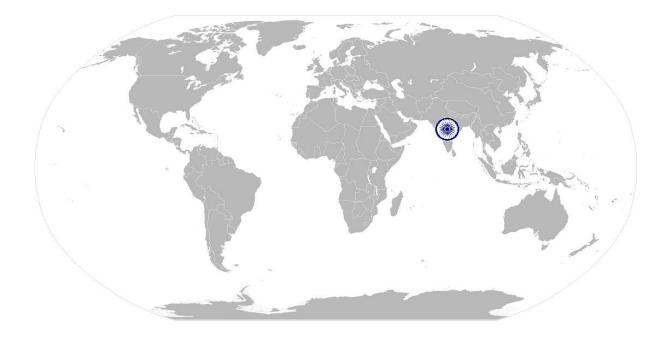






**Operate conventional turning machines** 

## National Occupational Standard



### **Overview**

This unit covers producing a range of metal and plastic components that combine different features by carrying out turning operations on turning machines such as centre lathes.







### Operate conventional turning machines

Unit Code	CSC/ N 0110		
Unit Title (Task)	Operate conventional turning machines		
Description	This unit is covers performing turning operations on machines such as centre lathes to produce a range of metal and plastic components that combine a number of different features (eg. parallel, stepped and tapered diameters, drilled, bored and reamed holes, internal and external threads, and special forms/profiles).		
	The candidate will be expected to work as per instructions given, taking personal responsibility for own actions and for the quality and accuracy of the work that they produce.		
	The candidate will understand the safety precautions required when working with the machine, its associated tools and equipment. The candidate will be required to demonstrate safe working practices throughout, and will understand the responsibility they owe to themselves and others in the workplace.		
Scope	<ul> <li>This unit/task covers the following:</li> <li>Working safely</li> <li>Preparing for operating conventional turning machine</li> <li>Carrying out operations on conventional turning machine</li> </ul>		
Performance Criteria(P	C) w.r.t. the Scope		
Element	Performance Criteria		
Working safely	<ul> <li>The user/individual on the job should be able to:</li> <li>PC1. comply with health and safety, environmental and other relevant regulations and guidelines at work</li> <li>PC2. adhere to procedures and guidelines for personal protective equipment (PPE) and other relevant safety regulations while performing turning operations</li> <li>Personal protective equipment: correctly fitting overalls; safety glasses; long hair is tied back or netted; removing any jewelry or other items that can become entangled in the machinery; covered shoes; face mask</li> <li>PC3. ensure work area is clean and safe from hazards</li> <li>PC4. ensure that all tools, equipment, power tool cables, extension leads are in a safe and usable condition</li> <li>PC5. ensure that machine guards are in place and are correctly adjusted</li> <li>PC6. read and understand safety instructions, warning signs on the machine</li> </ul>		
Preparing for	The user/individual on the job should be able to:		
operating conventional turning	PC7. check that all measuring equipment is within calibration date PC8. ensure availability of job specification from a valid source		
machine	Job specifications: detailed component drawings; approved		
	sketches/illustrations; national, international and organizational standards		
	Valid sources: job instruction sheet/job card; work drawings and instructions;		
	planning documentation; quality control documents; operation sheets;		
	process specifications; instructions from supervisor PC9. read and establish job requirements from the job specification document		
	Job specifications documents: detailed component drawings; approved		







#### National Occupational Standards

CSC/ N 0110:	Operate conventional turning machines	
	sketches/illustrations; national, international and organizational standards PC10. ensure that the incoming components used are free from foreign objects, dirt or other contamination	
	PC11. prepare and maintain the work area as per procedure or operation specification	
	PC12. plan to carry out the required turning activities and the sequence of operations as per specifications	
	PC13. apply safe working practices and procedures at all times	
	PC14. obtain all the appropriate materials, tools and equipment required for the turning operation	
	<ul> <li>PC15. confirm with the machine setter that the machine is ready for production</li> <li>PC16. prepare for the turning activities by mounting, positioning and correctly setting a range of workholding devices and cutting tools</li> </ul>	
	Workholding devices: chucks (three-jaw chucks with hard & soft jaws, four-	
	jaw chucks, collet chucks), drive plate and centres, fixtures, faceplates,	
	magnetic or pneumatic devices, fixed steadies or travelling steadies, special	
	purpose workholding devices (eg. wax chucks), tailstock, center and carrier <b>Cutting tools</b> : turning, facing, boring, knurling, parting off, forming,	
	recessing/grooving, chamfering, centre drills, twist/core drills, reamers,	
	thread tools and dies	
	PC17. seek any necessary instruction/training on the operation of the machine,	
	where required	
	PC18. hold components securely, without distortion	
	PC19. ensure that machine settings are adjusted as and when required to maintain the required accuracy	
Carrying out	The user/individual on the job should be able to:	
operations on	PC20. obtain the component drawings, specifications and/or job instructions	
conventional turning	required for the components to be machined	
machine	PC21. use and extract information from engineering drawings and related	
	specifications (to include symbols and conventions to appropriate IS or ISO standards in relation to work undertaken)	
	PC22. set and adjust the machine tool speeds and feeds to achieve the component	
	specification	
	PC23. mount and set the required workholding devices, workpiece and cutting tools	
	PC24. operate the machine tool controls safely and correctly, in line with operational procedures	
	PC25. control the machine in both hand and power modes for normal operations	
	PC26. stop the machine in both normal and emergency situations correctly, and follow right procedure for restarting after an emergency	
	PC27. use lathes and the accessories that consists of saddle, capstan/turret head, compound slide, tailstock, taper turning attachments, profile attachments,	
	fixed and travelling steadies	
	PC28. position and secure workholding devices to the machine spindle	
	PC29. perform turning operations using various equipments to produce	
	components with various features	
	<b>Equipment</b> : solid high-speed tooling, brazed tip tooling, interchangeable tipped tooling, indexable insert tooling	
	tipped tooling, indexable insert tooling	



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National Occupational Standards



CSC/ N 0110:	Operate conventional turning machines	
Component features: flat faces, diameters (parallel, stepped, ta eccentric), holes (drilled, reamed, bored), chamfers, grooves/un profile forms, threads (internal, external), parting off, knurls or finishes         PC30.       produce components as per given quality standards         Components quality standards as per the process: e.g. components for finishes         PC30.       produce tool cuts, burrs and sharp edges, general dimensional tolerance +/- 0.05mm, there must be one or more specific dimensional tolerance +/- 0.05mm, there must be one or more specific dimensional tolerance +/- 0.05mm, there must be one or more specific dimensional tolerance +/- 0.05mm, there must be one or more specific dimensional tolerance +/- 0.05mm, there must be one or more specific dimensional tolerance +/- 0.05mm, there must be one or more specific dimensional tolerance +/- 0.05mm		
	<ul> <li>tolerances within +/- 0.1mm, surface finish 1.6μm, reamed holes within H7, screw threads medium fit (to suit mating part / gauge), angles within +/- 0.5 degree, etc.</li> <li>PC31. plan and work to achieve given production targets</li> </ul>	
	<ul> <li>PC32. overcome the effects of backlash in machine slides and screws</li> <li>PC33. perform the technique of trial cut for checking dimensional accuracy</li> <li>PC34. apply roughing and finishing cuts, considering the effect on tool life, surface finish and dimensional accuracy</li> <li>PC35. use cutting fluids for different materials</li> </ul>	
	Different materials: steel/stainless steel, aluminum/aluminum alloys, copper/copper alloys, cast iron, plastic PC36. use range of equipment to check critical parameters Range of checking equipment: e.g. ternal micrometers, vernier/digital/dial	
	calipers, dial test indicators (DTI), surface finish equipment (eg. comparison plates), steel rules, micrometers (internal, depth), depth verniers, gauges (slip, bore/hole), thread gauges (eg. ring, plug, profile), gauges (plug, ring, radius/profile), protractors, etc <b>Critical parameters</b> : diameters (external, internal, eccentricity), parallelism, bore/hole size/fit, angle/taper, surface finish, linear dimensions (eg. lengths,	
	<ul> <li>depths), grooves/undercuts (eg. position, width, depth), concentricity, ovality, thread fit, straightness, squareness</li> <li>PC37. clamp the work piece in a chuck/work holding device</li> <li>PC38. perform the checks to be carried out on the components before removing</li> </ul>	
	PC39. ensure that the quality control procedures are used while operating the equipment	
Knowledge and Unders	standing (K)	
A. Organizational Context (Knowledge of the company / organization and its processes)	<ul> <li>The user/individual on the job needs to know and understand:</li> <li>KA1. legislation, standards, policies, and procedures followed in the company relevant to own employment and performance conditions</li> <li>KA2. relevant health and safety requirements applicable in the work place</li> <li>KA3. importance of working in clean and safe environment</li> <li>KA4. own job role and responsibilities and sources for information pertaining to employment terms, entitlements, job role and responsibilities</li> <li>KA5. reporting structure, inter-dependent functions, lines and procedures in the</li> </ul>	
	<ul> <li>KAS. Teporting structure, inter-dependent functions, lines and procedures in the work area</li> <li>KA6. relevant people and their responsibilities within the work area</li> </ul>	







### CSC/ N 0110: Operate conventional turning machines

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	KA7.	escalation matrix and procedures for reporting work and employment related
		issues
	KA8.	documentation and related procedures applicable in the context of
		employment and work
	KA9.	importance and purpose of documentation in context of employment and
		work
B. Technical	The use	r/individual on the job needs to know and understand:
Knowledge	KB1.	where personal protective equipment to be worn can be obtained
	KB2.	where to obtain the component drawings, specifications and/or job
		instructions required for them components to be machined
	KB3.	hazards associated with the turning operations and how they can be
		minimized
	KB4.	meaning and purpose of turning
	KB5.	safety mechanisms on the machine, and the procedure for checking that they
		function correctly
	KB6.	how to tighten all the bolts, cam locks or other securing devices securely
	KB7.	importance of keeping the work area clean and tidy
	KB8.	how to use metric systems of measurement
	KB9.	main features of the lathes and the accessories that can be used
		Accessories: e.g. saddle, compound slide, tailstock, taper turning
		attachments, profile attachments, fixed and travelling stays, etc.
		classification and purpose of various accessories
		tool materials (classification, properties and use)
	KB12.	how to identify the factors that affect the selection of cutting feeds and
		speeds, and the depth of cut that can be taken
	KB13.	the Turning operations that can be performed using various equipment, and
		component features produced on metal and non-metal components
		<b>Equipment</b> : solid high-speed tooling, brazed tip tooling, interchangeable
		tipped tooling, indexable insert tooling
		Component features: flat faces, diameters (parallel, stepped, tapered,
		eccentric), holes (drilled, reamed, bored), chamfers, grooves/undercuts,
		profile forms, threads (internal, external), parting off, knurls or special
		finishes
	KB14.	effects of backlash in machine slides and screws, and how this can be
		overcome
	KB15.	safety instructions and warning signs on the machine
	KB16.	types of cutting fluids and their properties
	KB17.	effects of clamping the workpiece in a chuck/workholding device, and how
		this can cause distortion in the finished components
	KB18.	problems that can occur with the turning activities, and how these can be
		overcome
	KB19.	correct equipment and procedure to use for checking critical quality
		parameters
		Range of checking equipment: e.g external micrometers, vernier/digital/dial
		calipers, dial test indicators (DTI), surface finish equipment (eg. comparison
		plates), steel rules, micrometers (internal, depth), depth verniers, gauges
		(slip, bore/hole), thread gauges (eg. ring, plug, profile), gauges (plug, ring,
		נאוף, אסיכן ווטכן, נוויכמע במעבכי נכבי וווב, אומב, אוטווכן, במעבכי נאומצ, וווב,



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	<ul> <li>radius/profile), protractors, etc</li> <li>Critical parameters: diameters (external, internal, eccentricity), parallelism, bore/hole size/fit, angle/taper, surface finish, linear dimensions (eg. lengths, depths), grooves/undercuts (eg. position, width, depth), concentricity, ovality, thread fit, straightness, squareness</li> <li>KB20. production cost, machine hour rate, raw material cost, tool cost, coolant cost, overheads, cycle time, idle time, cost of machine idling, part rejection cost</li> <li>KB21. selection of cutting tools, tool materials, chip breaker geometry, selecting cutting parameters from tool catalogues, selecting coolant.</li> <li>KB22. relationship between surface finish, tool nose radius, speed and feed rate.</li> <li>KB23. impact of depth of cut on chatter, surface finish.</li> <li>KB24. extent of their own authority and to whom they should report if they have problems that they cannot resolve</li> </ul>
Skills (S) [Optional]	
A. Core Skills/ Generic Skills	<ul> <li>Communication</li> <li>The user/ individual on the job needs to know and understand how to:</li> <li>SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language</li> <li>SA2. fill up appropriate technical forms, process charts, activity logs as per organizational format in English and/or local language</li> <li>SA3. convey and share technical information clearly using appropriate language</li> <li>SA4. check and clarify task-related information</li> <li>SA5. liaise with appropriate authorities using correct protocol</li> <li>SA6. communicate with people in respectful form and manner in line with organizational protocol</li> <li>Numerical and computational skills</li> </ul>
	<ul> <li>The user/individual on the job needs to know and understand how to:</li> <li>SA7. undertake numerical operations, and calculations/ formulae         <ul> <li>Numerical computations: addition, subtraction, multiplication, division, fractions and decimals, percentages and proportions, simple ratios and averages</li> </ul> </li> <li>SA8. identify and draw various basic, compound and solid shapes as per dimensions given         <ul> <li>Basic shapes: square, rectangle, triangle, circle</li> <li>Compound shapes: involving squares, rectangles, triangles, circles, semicircles, quadrants of a circle</li> <li>Solid shapes: cube, rectangular prism, cylinder</li> </ul> </li> <li>SA9. use appropriate measuring techniques and units of measurement</li> <li>SA10. use appropriate units and number systems to express degree of accuracy: units and number systems representing degree of accuracy: decimals places, significant figures, fractions as a decimal quantity</li> <li>SA11. use metric systems of measurement</li> </ul>
	The user/individual on the job needs to know and understand how to: SA12. participate in on-the-job and other learning, training and development





**Operate conventional turning machines** 

interventions and assessments



		interventions and assessments		
		SA13. clarify task related information with appropriate personnel or technical		
		adviser		
		SA14. seek to improve and modify own work practices		
		SA15. maintain current knowledge of application standards, legislation, codes of		
		practice and product/process developments		
B	Professional Skills	Problem Solving		
Б.	FIORESSIONAL SKIIIS	Problem Solving		
		The user/individual on the job needs to know and understand how to:		
		SB1. identify problems with work planning, procedures, output and behavior and		
		their implications		
		SB2. prioritize and plan for problem solving		
		SB3. communicate problems appropriately to others		
		, , , , , , , , , , , , , , , , , , , ,		
		SB5. seek assistance and support from other sources to solve problems		
		SB6. identify effective resolution techniques		
		SB7. select and apply resolution techniques		
		SB8. seek evidence for problem resolution		
		Plan and Organize		
		The user/individual on the job needs to know and understand how to:		
		SB9. plan, prioritize and sequence work operations as per job requirements		
		SB10. organize and analyze information relevant to work		
		SB11. basic concepts of shop-floor work productivity including waste reduction,		
		efficient material usage and optimization of time		
		Initiative and Enterprise		
		· · · · · · · · · · · · · · · · · · ·		
		The user/individual on the job needs to know and understand how to:		
		SB12. undertake and express new ideas and initiatives to others		
		SB13. modify work plan to overcome unforeseen difficulties or developments that occur as work progresses		
		SB14. participate in improvement procedures including process, quality and		
		internal/external customer/supplier relationships		
		SB15. one's competencies in new and different situations and contexts to achieve		
		more		
		Self-Management		
		The user/individual on the job needs to know and understand how to:		
		SB16. exercise restraint while expressing dissent and during conflict situations		
		SB17. avoid and manage distractions to be disciplined at work		
		SB18. manage own time for achieving better results		
		Teamwork		
		The user/individual on the job needs to know and understand how to:		
		SB19. work in a team in order to achieve better results		
		SB19. Work in a team in order to achieve better results SB20. identify and clarify work roles within a team		
		, ,		
		SB21. communicate and cooperate with others in the team for better results		
		SB22. seek assistance from fellow team members		







### **Operate conventional turning machines**

### **NOS Version Control**

NOS Code		CSC/ N 0110	
Credits NSQF	TBD	Version number	1.0
Industry	Capital Markets	Drafted on	10/4/14
Industry Sub-sector	<ol> <li>Machine Tools</li> <li>Dies, Moulds And Press Tools</li> <li>Plastics Manufacturing Machinery</li> <li>Textile Manufacturing Machinery</li> <li>Process Plant Machinery</li> <li>Electrical and Power Machinery</li> <li>Light Engineering Goods</li> </ol>	Last reviewed on	18/03/15
Occupation	Fitting and Assembly	Next review date	30/8/16

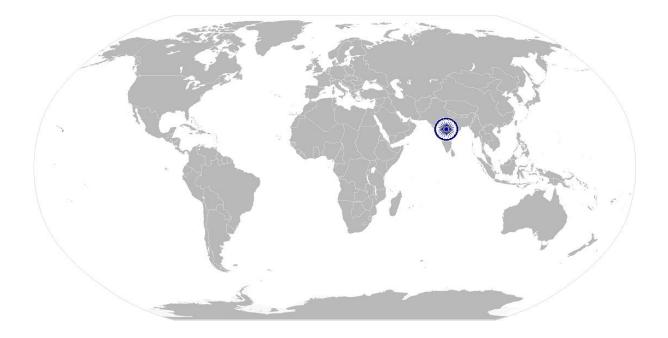






**Operate grinding machines** 

## National Occupational Standard



### **Overview**

This unit covers grinding of various components required in the manufacturing sector using conventional grinding machines.







	Unit Code	CSC/ N 0109
National Occupational Standard	Unit Title (Task)	Operate grinding machines
	Description	This unit covers grinding of various components required in the manufacturing sector using conventional grinding machines. This will involve carrying out the grinding operations, in accordance with approved procedures, using different grinding machines (eg. horizontal or vertical surface, cylindrical or universal grinding machines). The candidate will be expected to work as per instructions given, taking personal responsibility for own actions and for the quality and accuracy of the work that they produce.
	Scope	<ul> <li>This unit/task covers the following:</li> <li>Working safely</li> <li>Operating Grinding Machine</li> <li>Handling of unresolved problems</li> <li>Processing Compliances</li> </ul>

Performance Criteria(PC) w.r.t. the Scope			
Element	Performance Criteria		
Working safely	<ul> <li>The user/individual on the job should be able to:</li> <li>PC1. comply with health and safety, environmental and other relevant regulations and guidelines at work</li> <li>PC2. adhere to procedures and guidelines for personal protective equipment (PPE) and other relevant safety regulations while performing fabrication and fitting operations</li> <li>Personal protective equipment: e.g. correctly fitting overalls and safety</li> </ul>		
	<ul> <li>glasses; long hair is tied back or netted; covered shoes; removing any jewelry or other items that can become entangled in the machinery, etc.</li> <li>PC3. work following laid down procedures and instructions</li> <li>PC4. ensure work area is clean and safe from hazards</li> <li>Hazards: revolving/moving parts of machinery; sparks/airborne particles; bursting grinding wheels; insecure components; burrs and sharp edges on components, etc.</li> </ul>		
	<ul> <li>PC5. ensure that all tools, equipment, power tool cables, extension leads are in a safe and usable condition</li> <li>Safe conditions: correctly isolated; cleaning the machine; removing and disposing of waste correctly</li> </ul>		
Operating Grinding Machine	The user/individual on the job should be able to: PC6. check that all measuring equipment are within calibration date Measuring equipment: external micrometers, surface finish equipment (eg.		
	comparison plates, machines) PC7. obtain and prepare the appropriate materials, tools and equipment <b>Material</b> : low carbon/mild steel, cast iron, plastic/nylon/composite, high		







	carbon steel, brass/brass alloys, aluminum/aluminum alloys, other specific material	
	PC8. mount the work-piece safely and securely, in line with instructions	
	PC9. set and adjust the machine tool speeds and feeds, in line with instructions	
	PC10. use the machine tool controls safely and correctly, in line with operational	
	procedures	
	PC11. check that the finished components meet the standard required	
	PC12. report any difficulties or problems that may arise with the grinding activities,	
	and carry out any agreed actions	
	Problems: defects caused by glazed wheels; inappropriate feeds/speeds;	
	damage by work-holding devices and how these can be overcome	
	PC13. shut down the equipment to a safe condition on completion of the grinding activities	
	<b>Safe conditions</b> : correctly isolated; cleaning the machine; removing and disposing of waste correctly	
	PC14. prepare grinding wheels through various methods	
	Methods: dressing and `trueing up' grinding wheels; wheel forming (eg.	
	chamfers, radii, angular forms, profiles); relieving the wheel sides	
	PC15. Grind components to produce various features:	
	Features: faces (flat, parallel, vertical, angular); steps and shoulders; bores	
	(counter-bores, tapered, parallel); slots; faces square to each other;	
	diameters (parallel, stepped, tapered); profile forms	
	PC16. check the quality of output, using measuring equipment appropriate to the	
	aspects being checked and the tolerances to be achieved.	
	<b>Checks</b> : components to be free from false grinding cuts, wheel marks, burrs	
	and sharp edges; general dimensional tolerance as applicable; flatness and	
	squareness as applicable; surface texture as per requirement	
	PC17. check the machined component for accuracy in dimensions, parallelism and	
	surface texture as per job specifications	
Handling of	The user/individual on the job should be able to:	
unresolved problems	PC18. refer the problem to a competent internal specialist if it cannot be resolved	
	PC19. obtain help or advice from specialist if the problem is outside his/her area of	
	competence or experience	
Processing	The user/individual on the job should be able to:	
Compliances	PC20. comply with relevant legislation, standards, policies and procedures	
Knowledge and Unders		
A. Organizational	The user/individual on the job needs to know and understand:	
Context	KA1. relevant legislation, standards, policies, and procedures followed in the	
(Knowledge of the	company	
company /	KA2. legislation, standards, policies, and procedures followed in the company	
organization and	relevant to own employment and performance conditions	
its processes)	KA3. relevant health and safety requirements applicable in the work place	
	KA4. importance of working in clean and safe environment	
	KA5. own job role and responsibilities and sources for information pertaining to employment terms, entitlements, job role and responsibilities	
	KA6. reporting structure, inter-dependent functions, lines and procedures in the	
	work area	



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	KA7.	relevant people and their responsibilities within the work area
	KA7. KA8.	escalation matrix and procedures for reporting work and employment related
	10101	issues
	KA9.	documentation and related procedures applicable in the context of
	_	employment and work
	KA10.	importance and purpose of documentation in context of employment and
		work
B. Technical	The use	r/individual on the job needs to know and understand:
Knowledge	KB1.	
		function correctly
	KB2.	correct operation of the machine controls in both hand and power modes;
		how to stop the machine in both normal and emergency situations, and the
		procedure for restarting after an emergency
	KB3.	importance of keeping the work area clean and tidy (eg. cleaning the
		machine, disposal of waste, ensuring any spilt cutting fluids are correctly dealt
		with)
	KB4.	how to use and extract information from engineering drawings and related
		specifications (to include ISO standard symbols and abbreviations, imperial
		and metric systems of measurement, work-piece reference points and system
		of tolerance)
	KB5.	how to mount the work-piece in the work-holding devices
		Workholding devices: magnetic chuck or blocks; angle plates; chucks; fixed
		vice; vee block and clamps; centres; swivel or universal vice; fixtures;
		mandrels
	KB6.	effects of clamping the work-piece in a chuck/work holding device, and how
		this can cause damage or distortion in the finished components
	KB7.	how to check that the grinding wheels are in a safe and serviceable condition
		(eg. free from damage, cracks, correctly balanced)
	KB8.	need for `trueing up' and dressing of wheels to prevent glazing and burning of
		the work-piece, and methods of forming the wheels to the required profile
		(eg. use of pantograph, diamond dressing units)
	KB9.	effects of backlash in machine slides and screws, and how this can be
	KD10	overcome
		techniques of taking trial cuts and checking dimensional accuracy
	KBII.	application of roughing and finishing cuts, and the effect on tool life, surface
	4012	finish and dimensional accuracy
	KBIZ.	types of grinding wheels, cutting feeds and speeds to be used, and the depth of cut that can be taken
	VD12	application of cutting fluids with regard to a range of different materials, and
	KDIJ.	why some materials do not require cutting fluids to be used
	KB1/	how to recognize grinding faults, and how to identify when grinding wheels
	KD14.	need dressing
	KR15	checks to be carried out on the components before removing them from the
		machine (eg. have all operations been completed, dimensional checks,
		surface finish checks)
	KB16	problems that can occur with the grinding activities and how to address them
		<b>Problems</b> : defects caused by glazed wheels; inappropriate feeds/speeds;
		damage by work-holding devices and how these can be overcome







CSC/ N 0109:	Operate grinding machines

	KB17. importance of leaving the machine in a safe condition on completion of	
	activities	
	Safe conditions: correctly isolated; cleaning the machine; removing and disposing of waste correctly	
	KB18. safe working practices and procedures to be followed when preparing and	
	using grinding machines	
	<b>Safe working practices</b> : e.g. ensuring the correct isolation of the machine	
	before mounting the work-holding devices and work-piece; fitting and	
	adjusting machine guards and dust extraction equipment; work-piece is	
	secure; grinding wheels are free from damage; grinding wheels are clear of	
	the work-piece before starting the machine; etc.	
	KB19. hazards associated with the grinding operations and how they can be minimized	
	Hazards: revolving/moving parts of machinery; sparks/airborne particles;	
	bursting grinding wheels; insecure components; burrs and sharp edges on	
	components, etc.	
	KB20. personal protective equipment (PPE) to be worn for the grinding activities and personal safety measures taken	
	Personal protective equipment: e.g. correctly fitting overalls and safety	
	glasses; long hair is tied back or netted; covered shoes; removing any jewelry	
	or other items that can become entangled in the machinery, etc.	
Skills (S) [Optional]		
A. Core Skills/	Communication	
Generic Skills	The user/ individual on the job needs to know and understand how to:	
	SA1. read and interpret information correctly from various job specification	
	documents, manuals, health and safety instructions, memos, etc. applicable to	
	the job in English and/or local language	
	SA2. fill up appropriate technical forms, process charts, activity logs as per	
	SA3. convey and share technical information clearly using appropriate language	
	SA3. convey and share technical information clearly using appropriate language SA4. check and clarify task-related information	
	SA5. liaise with appropriate authorities using correct protocol	
	SA6. communicate with people in respectful form and manner in line with	
	organizational protocol	
	Numerical and computational skills	
	The user/individual on the job needs to know and understand how to:	
	SA7. undertake numerical operations, and calculations/ formulae	
	Numerical computations: addition, subtraction, multiplication, division,	
	fractions and decimals, percentages and proportions, simple ratios and	
	averages	
	SA8. identify and draw various basic, compound and solid shapes as per	
	dimensions given <b>Basic shapes</b> : square, rectangle, triangle, circle	
	<b>Compound shapes</b> : involving squares, rectangles, triangles, circles, semi-	
	circles, quadrants of a circle	
	Solid shapes: cube, rectangular prism, cylinder	
	SA9. use appropriate measuring techniques and units of measurement	



NOS National Occupational Standards



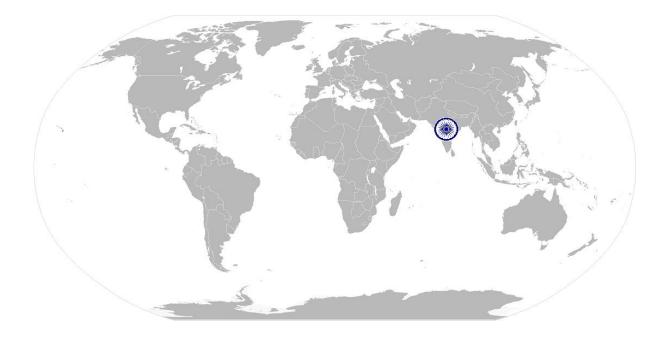
	<ul> <li>SA10. use appropriate units and number systems to express degree of accuracy</li> <li>Units and number systems representing degree of accuracy: decimals places, significant figures, fractions as a decimal quantity</li> <li>SA11. use metric systems of measurement</li> </ul>
	Learning
	The user/individual on the job needs to know and understand how to: SA12. participate in on-the-job and other learning, training and development interventions and assessments SA13. clarify task related information with appropriate personnel or technical
	adviser SA14. seek to improve and modify own work practices SA15. maintain current knowledge of application standards, legislation, codes of practice and product/process developments
B. Professional Skills	Problem Solving
	<ul> <li>The user/individual on the job needs to know and understand how to:</li> <li>SB1. identify problems with work planning, procedures, output and behavior and their implications</li> <li>SB2. prioritize and plan for problem solving</li> <li>SB3. communicate problems appropriately to others</li> <li>SB4. identify sources of information and support for problem solving</li> <li>SB5. seek assistance and support from other sources to solve problems</li> <li>SB6. identify effective resolution techniques</li> <li>SB7. select and apply resolution techniques</li> <li>SB8. seek evidence for problem resolution</li> </ul>
	Plan and Organize
	<ul> <li>The user/individual on the job needs to know and understand how to:</li> <li>SB9. plan, prioritize and sequence work operations as per job requirements</li> <li>SB10. organize and analyze information relevant to work</li> <li>SB11. basic concepts of shop-floor work productivity including waste reduction, efficient material usage and optimization of time</li> </ul>
	Initiative and Enterprise
	<ul> <li>The user/individual on the job needs to know and understand how to:</li> <li>SB12. undertake and express new ideas and initiatives to others</li> <li>SB13. modify work plan to overcome unforeseen difficulties or developments that occur as work progresses</li> <li>SB14. participate in improvement procedures including process, quality and</li> </ul>
	internal/external customer/supplier relationships SB15. one's competencies in new and different situations and contexts to achieve more
	Self-Management
	The user/individual on the job needs to know and understand how to: SB16. exercise restraint while expressing dissent and during conflict situations SB17. avoid and manage distractions to be disciplined at work SB18. manage own time for achieving better results







Teamwork	
The user/individual on the job needs to know and understand how to:	
SB19. work in a team in order to achieve better results	
SB20. identify and clarify work roles within a team	
SB21. communicate and cooperate with others in the team for better results	
SB22. seek assistance from fellow team members	









**Operate grinding machines** 

### **NOS Version Control**

NOS Code		CSC/ N 0109	
Credits NSQF	TBD	Version number	1.0
Industry	Capital Goods	Drafted on	10/04/14
Industry Sub-sector	<ol> <li>Machine Tools</li> <li>Dies, Moulds and Press Tools</li> <li>Plastics Manufacturing Machinery</li> <li>Textile Manufacturing Machinery</li> <li>Process Plant Machinery</li> <li>Electrical and Power Machinery</li> <li>Light Engineering Goods</li> </ol>	Last reviewed on	18/03/15
Occupation	Fitting and Assembly	Next review date	30/08/16
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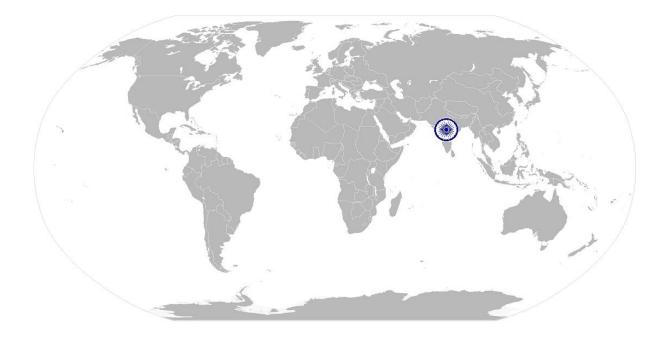






CSC/ N 0309: Perform assembly operations on metal components to make tools and dies

## National Occupational Standard



### **Overview**

This unit covers the assembly activities of machinery to make metal tools and dies as per given specifications.







Unit Code	CSC/ N 0309	
Unit Title (Task)	Perform assembly operations on metal components to make tools and dies	
Description	This unit covers the fitting and assembly activities to make tools and dies of features as per given specifications. On completion of the fitting and fabrication operations on the metal components, the candidate will be expected to check the quality of the workpieces, using measuring equipment appropriate to the aspects being checked and the tolerances to be achieved; performs the final assembly, and tests the tools. On completion of the activities, the candidate will be expected to return all tools and equipment that they have used to the correct location, and to leave the work area in a safe and tidy condition. The candidate will work under minimum supervision, whilst taking responsibility for their own	
	actions and for the quality and accuracy of the work that they carry out.	
Scope	This unit/task covers the following:	
	<ul> <li>Working safely</li> <li>Checking dimensions of the components of tool or die</li> </ul>	
	<ul> <li>Preparing for assembling operations</li> </ul>	
	Perform assembling operations	
	Measuring and checking component	
Performance Crite	ria(PC) w.r.t. the Scope	
Element Working safely	Performance Criteria The user/individual on the job should be able to:	
tooning ourcey	<ul> <li>PC1. work safely at all times, complying with health and safety, environmental and other relevant regulations and guidelines</li> <li>PC2. check that all safety mechanisms are in place and that the equipment is set correctly for the required operations</li> <li>PC3. adhere to procedures or systems in place for health and safety, including personal protective equipment and other relevant safety regulations and procedures to contribute to a safe work environment</li> <li>PC4. wear the appropriate protective clothing and equipment, and keep the work area clean and tidy</li> <li>PC5. follow safe practice/approved setting up procedures at all times</li> </ul>	
Checking	The user/individual on the job should be able to:	
dimensions of	PC6. select measuring instruments based on tolerances required and application	
the components of tool or die	<ul> <li>such as internal and external measurements</li> </ul>	
	<ul> <li>PC7. take measurements using standard and specialized measuring instruments</li> <li>PC8. compare measurements to drawings and sketches to ensure conformity, fits and clearances</li> </ul>	
Dueneuiu - feu	PC9. record critical dimensions as required by workplace procedures	
Preparing for assembling	The user/individual on the job should be able to: PC10. read and establish job requirements from the job specification document accurately	
operations	Job requirements: raw materials or components required (type, quality, quantity);	
	dimensions; limits and tolerances; surface texture requirements; operations required (list, sequence and procedures where applicable); shape or profiles to be fabricated; cutting, bending and rolling allowances for fabricated forms; instruments and tools to be used; interdependencies; timelines	







CSC/ N 030	9: Perform assembly operations on metal components to make tools
	and dies
	Job specification documents: detailed component drawings; approved
	sketches/illustrations; national, international and organisational standards; reference
	tables and charts; fabrication/casting drawings; operational diagrams; contractual
	specifications
	PC11. obtain job specification from a valid and approved source
	Valid sources: job instruction sheet/job card; work drawings and instructions;
	planning documentation; quality control documents; operation sheets; process
	specifications; instructions from supervisor
	PC12. establish the procedures to complete the general machining, fitting or assembling
	operations
	PC13. obtain the appropriate tools and equipment for the general machining, fitting or
	assembling operation and parts used in producing assemblies
	Parts: assembly structure (framework, support, casings, panels), pre-machined
	components, shafts, levers/linkages, springs, fabricated components, chains, keys,
	belts, bearing, couplings, pulleys, gaskets, seals, sprockets, gears, pipework/hoses,
	bushes, cams and followers, other specific components
	Heavy equipment: rollers and skates, crowbars, pull-lifts, lubricated plates
	Assembling accessories: hooks, slings, eyebolts, shackles, chains, rings, special-to-
	purpose equipment, rules for the use of slings, trolleys
	Machine tools: lathes (centre, turret), milling machines (horizontal, vertical,
	universal), drilling machines (bench, pedestal, radial arm, multi-spindle, co-ordinate
	table, special purpose), grinding machines [surface (horizontal spindle, vertical
	spindle), cylindrical (plain, universal), internal, special purpose], electrochemical
	machining (ECM), laser machining, welding machine, polishing machine
	Lubricants: friction between moving parts, wear, generation of heat, force required
	to overcome friction; methods of reduction oils (mineral, synthetic, animal and
	vegetable) greases, copper compound, graphite); application (total loss, re-
	circulatory, splash, grease guns and nipples); reasons for oil deterioration (excessive
	heat, oxidation, contamination, breakdown of structure, poor storage conditions)
	PC14. check that all measuring equipment is within calibration date
	PC15. fasten or clamp production tool components temporarily as required for final
	assembly
Perform	The user/individual on the job should be able to:
assembling	PC16. drill, tap and ream locating holes as required to permanently locate components
operations	PC17. fasten components permanently using methods such as using engineered fasteners,
	applying adhesives, soldering and brazing
	PC18. appropriate methods and techniques to assemble and secure the components in
	their correct positions
	PC19. mechanical fastenings and joining techniques: non-permanent - nuts, bolts, studs,
	screws, pins, springs, keys, bearings; permanent - welded, soldered, brazed, riveted
	PC20. produce mechanical assemblies using various methods as per job specifications
	Methods: assembling components having interference fits (eg. by pressure,
	expansion or contraction); securing components using threaded fasteners (eg. nuts,
	bolts, machine screws, cap screws); securing components using spring clips (eg.
	external circlips, internal circlips, special clips); using locking and retaining devices
	(eg. tab washers, locking nuts, wire locks, special purpose types); securing
	components using rivets (eg. countersunk, roundhead, blind, special purpose types);
	applying sealing compounds or adhesives; electrical bonding of components; setting







CSC/ N 030	9: Perform assembly operations on metal components to make tools
	and dies and adjusting components to give correct working parameters (eg. shimming and
	packing); torque setting of nuts and bolts
	PC21. use various types of methods to dismantle mechanical assemblies without damage to
	components and/or subassemblies
	<b>Methods</b> : procedure for isolation and locking off a device/system; sequence of
	operations used to dismantle a device/system; proof marking, correct storage
	procedures for removed parts; release of pressure/force; extraction
	PC22. deal promptly and effectively with problems within their control, and seek help and
	guidance from the relevant people if they have problems that they cannot resolve
	PC23. leave the work area in a safe and tidy condition on completion of the manufacturing
	activities
	PC24. return all tools and equipment to the correct location on completion of the fitting
	activities
	Various fitting activities: file flat, square and curved surfaces and achieve a smooth
	surface finish; select saw blades for different materials, and how to set the saw
	blades for different operations; produce screw threads on workpieces using hand
	dies; determine the drill size for tapped holes, and the importance of using the taps
	in the correct sequence
	PC25. support the customer remotely over the internet to test potential solutions
Measuring and	The user/individual on the job should be able to:
checking	PC26. perform the necessary checks for dimensional parameters and functioning of the
component	tool and die
	Dimensional parameters: linear dimensions (eg. lengths, depths); diameters (eg.
	external, internal); flatness; squareness; angles; profiles; hole size and position;
	thread size and fit; surface finish
	PC27. use the appropriate measuring equipment for checking activities
	Measuring equipments: external micrometers, vernier/digital/dial caliper, surface
	finish equipment (eg. comparison plates, machines), rules, squares, protractors,
	depth micrometers, depth verniers, feeler gauges, bore/hole gauges, slip gauges,
	radius/profile gauges, thread gauges, height gauge, hardness tester, dial test
	indicators (DTI), surface roughness tester, coordinate measuring machine (CMM),
	profile projectors
	PC28. produce components within all of the applying quality standards
	Quality standards: components to be free from false tool cuts, burrs and sharp
	edges; dimensional tolerance +/-0.020mm; flatness and squareness 0.05mm; angles
	within +/- 1 degree; screw threads to fit as per standard; reamed and bored holes
	within interference: - 0.025mm (hole) + 0.025mm (shaft), transition: - 0.1mm (hole)
	+ 0.1 (shaft) , clearance: 50microns; radius: 0.5 r; surface finish 1.6 μm
Knowledge and Un	
A. Organizational	The user/individual on the job needs to know and understand:
Context	KA1. legislation, standards, policies, and procedures followed in the company relevant to
(Knowledge of	own employment and performance conditions
the company /	KA2. relevant health and safety requirements applicable in the work place
organization	KA3. importance of working in clean and safe environment
and its	KA4. own job role and responsibilities and sources for information pertaining to
processes)	employment terms, entitlements, job role and responsibilities KA5. reporting structure, inter-dependent functions, lines and procedures in the
processesj	KA5. reporting structure, inter-dependent functions, lines and procedures in the KA6. work area
	NAU. WUIN died







#### **National Occupational Standards**

	and dies
	KA7. relevant people and their responsibilities within the work area
	KA8. escalation matrix and procedures for reporting work and employment related issues
	KA9. documentation and related procedures applicable in the context of employment and
	work
	KA10. importance and purpose of documentation in context of employment and work
B. Technical	The user/individual on the job needs to know and understand:
Knowledge	KB1. hazards associated with carrying out the operations and how can they be minimized
	Hazards: use of power tools, trailing leads or hoses, damaged or badly maintained
	tools and equipment; using files with damaged or poor fitting handles; using machine
	tools; handling of oils and grease; misuses of tools; not following laid-down
	maintenance procedures
	KB2. how to extract and use information from engineering drawings and related
	specifications in relation to work undertaken
	KB3. how to interpret first and third angle drawings
	KB4. the British and metric systems of measurement
	KB5. geometric dimensioning and tolerancing GD&T
	KB6. methods of holding the workpiece assembly activities
	KB7. how to mount workpiece
	KB8. various assembly methods, techniques and procedures to be
	Hand fitting methods: cutting out the rough profile using saws (eg. hacksaw, band
	saw), cutting a screw thread (eg. tapping or dieing), filing (flat, square, curved),
	drilling holes, tapping
	KB9. how the components are to be aligned, adjusted and positioned prior to securing
	them, and the tools and equipment
	Alignment: slideways: flat, vee, dovetail, cylindrical, comparison of their capabilities,
	main features, accuracy of movement, means of adjustment, lubrication, protection;
	stick-slip: definition, recirculating ball leadscrews, hydrostatic slides; typical checks:
	coaxial alignment between main spindle axis, coaxial alignment between two
	spindles, alignment of spindle to guideway, squareness of slideways movement,
	concentricity and end float of spindle, squareness of planes to spindle, setting of
	guards, stops and automatic safety cut-outs; bearings: plain bush (radial, radial and
	axial) ball (radial, axial, radial and axial) roller (radial, axial, radial and axial); methods
	of alignment: standard tests, straight edge, precision level, autocollimator and
	reflector, roundness measuring machine
	KB10. various mechanical fastening devices that are used
	KB11. how to mount and secure the cutting tools in the tool holding devices
	Workholding tools: in a bench vice; machine vice; chuck; collets or clamped directly
	to the machine table
	KB12. mount and secure the cutting tools: front or rear tools posts; mounting cutters on
	long or stub arbors; mounting drills in chucks or by the use of morse taper sockets
	KB13. the need to ensure that the tool is sharp and secure
	KB14. types of production tools such as jigs, fixtures, dies, cutting tools and moulds
	KB15. specifications for standard assembly fits and clearances
	KB16. various features to be marked out
	<b>Features:</b> datum lines; cutting guidelines; square and rectangular profiles; circular
	and radial profiles; angles; holes linearly positioned, boxed and on pitch circles
	KB17. the factors that affect the selection of cutting feeds and speeds, and the depth of cut
	<b>Factors</b> : type of material, size of material, operations being performed, workholding







	and dies
	method/security of workpiece, condition of machine, finish required, tolerance
	required
	KB18. types of fasteners such as screws and dowels
	KB19. types of adhesives such as temporary and permanent
	KB20. types of solder such as hard and soft
	KB21. types of fits such as interference and running clearance
	KB22. types of joints such as lap and dovetail
	KB23. types of dies such as cutting, forming, progressive and compound
	KB24. types of workholding devices such as drill jig, weld jig and assembly fixture
	Workholding devices: bench / machine vice; clamps (eg. toolmaker's); three-jaw
	chuck; four-jaw chuck; collet chuck; drive plate and centres; magnetic chucks(holding
	devices); special purpose tool holders ( 3R for holding electrodes)
	KB25. clearance-setting practices such as inserting material between working faces and
	using light source
	KB26. range of material and their properties such as composition and thickness
	Range of Materials: Ferrous metals: eg. carbon steels, stainless steels, cast iron, tool
	steel, hard metals; Non-ferrous metals: eg. bronze, bronze alloys, copper and copper
	alloys ; Non-metallic: eg. hard and soft woods, composites, plastics: thermoplastic,
	thermosetting
	Properties: plasticity, elasticity, ductility, malleability, toughness, hardness, tensile
	strength, compressive strength, shear strength, corrosion resistance, density
	KB27. types of compression aids such as springs, compressed gas cylinders and urethane
	KB28. types of non-compression devices such as punch retainers, pilots, punches and
	buttons
	KB29. pre-loads on die springs, compressed gas cylinders and urethane strippers
	KB30. optimal sequence of operations for assembly
	KB31. techniques of taking trial cuts and checking dimensional parameters; the application
	of roughing and finishing cuts, and the effect on tool life, surface finish and
	dimensional parameters
	<b>Dimensional parameters</b> : linear dimensions (eg. lengths, depths); diameters (eg.
	external, internal); flatness; squareness; angles; profiles; hole size and position;
	thread size and fit; surface finish
	KB32. how to check the workpiece and the measuring equipment that is used
	KB33. need to check that the measuring equipment is within current calibration dates, and
	that the instruments are correctly zeroed
	KB34. measuring internal and external dimensions
	KB35. measuring geometric features
	KB36. how to check surface finish
	KB37. the importance of leaving the work area and equipment in a safe and clean condition
	on completion of the machining and fitting activities
Skills (S) [Optional]	
A. Core Skills/	Communication







#### Hadonai Occupational Standards

	and dies
Generic	The user/ individual on the job needs to know and understand how to:
Skills	<ul> <li>SA1. read and interpret information correctly from various job specification documents, manuals, health and safety instructions, memos, etc. applicable to the job in English and/or local language</li> <li>SA2. fill up appropriate technical forms, process charts, activity logs as per organizational format in English and/or local language</li> <li>SA3. convey and share technical information clearly using appropriate language</li> <li>SA4. check and clarify task-related information</li> <li>SA5. liaise with appropriate authorities using correct protocol</li> <li>SA6. communicate with people in respectful form and manner in line with organizational protocol</li> </ul>
	Numerical and computational skills
	<ul> <li>The user/individual on the job needs to know and understand how to:</li> <li>SA7. undertake numerical operations, and calculations/ formulae</li> <li>Numerical computations: addition, subtraction, multiplication, division, fractions and decimals, percentages and proportions, simple ratios and averages</li> <li>SA8. identify and draw various basic, compound and solid shapes as per dimensions given</li> <li>Basic shapes: square, rectangle, triangle, circle</li> <li>Compound shapes: involving squares, rectangles, triangles, circles, semi-circles, quadrants of a circle</li> <li>Solid shapes: cube, rectangular prism, cylinder</li> <li>SA9. use appropriate measuring techniques and units of measurement</li> <li>SA10. use appropriate units and number systems to express degree of accuracy</li> <li>Units and number systems representing degree of accuracy: decimals places, significant figures, fractions as a decimal quantity</li> <li>SA11. use metric systems of measurement</li> </ul>
	Learning
	<ul> <li>The user/individual on the job needs to know and understand how to:</li> <li>SA1. participate in on-the-job and other learning, training and development interventions and assessments</li> <li>SA2. clarify task related information with appropriate personnel or technical adviser</li> <li>SA3. seek to improve and modify own work practices</li> <li>SA4. maintain current knowledge of application standards, legislation, codes of practice and product/process developments</li> </ul>
B. Professional	Problem Solving
Skills	<ul> <li>The user/individual on the job needs to know and understand how to:</li> <li>SB1. identify problems with work planning, procedures, output and behavior and their implications</li> <li>SB2. prioritize and plan for problem solving</li> <li>SB3. communicate problems appropriately to others</li> <li>SB4. identify sources of information and support for problem solving</li> <li>SB5. seek assistance and support from other sources to solve problems</li> <li>SB6. identify effective resolution techniques</li> <li>SB7. select and apply resolution techniques</li> <li>SB8. seek evidence for problem resolution</li> </ul>







### CSC/ N 0309: Perform assembly operations on metal components to make tools

and dies

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Plan and	Organize
The user	/individual on the job needs to know and understand how to:
SB9.	plan, prioritize and sequence work operations as per job requirements
SB10.	organize and analyze information relevant to work
SB11.	basic concepts of shop-floor work productivity including waste reduction, efficient
	material usage and optimization of time
nitiative	e and Enterprise
The user	/individual on the job needs to know and understand how to:
SB12.	undertake and express new ideas and initiatives to others
SB13.	modify work plan to overcome unforeseen difficulties or developments that occur
	as work progresses
SB14.	participate in improvement procedures including process, quality and
	internal/external customer/supplier relationships
SB15.	one's competencies in new and different situations and contexts to achieve more
Self-Mar	nagement
The user	/individual on the job needs to know and understand how to:
SB16.	exercise restraint while expressing dissent and during conflict situations
SB17.	avoid and manage distractions to be disciplined at work
SB18.	manage own time for achieving better results
Teamwo	rk
The user	/individual on the job needs to know and understand how to:
SB19.	work in a team in order to achieve better results
SB20.	identify and clarify work roles within a team
CP21	communicate and cooperate with others in the team for better results
JDZ1.	







## CSC/ N 0309: Perform assembly operations on metal components to make tools and dies

### **NOS Version Control**

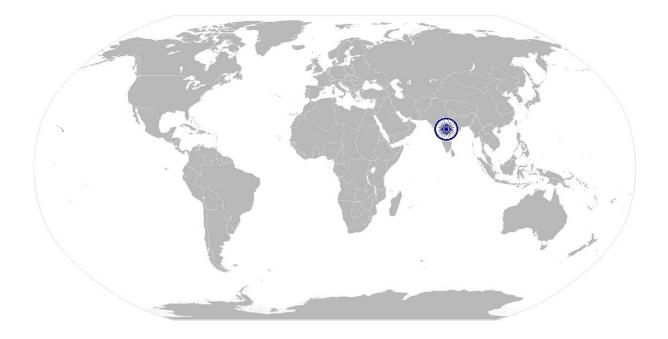
NOS Code	CSC/ N 0603		
Credits(NSQF)	TBD	Version number	1.0
Industry	Capital Goods	Drafted on	14/04/14
Industry Sub-sector	<ol> <li>Machine Tools</li> <li>Tools Dies And Press Tools</li> <li>Plastics Manufacturing Machinery</li> <li>Textile Manufacturing Machinery</li> <li>Process Plant Machinery</li> <li>Electrical and Power Machinery</li> <li>Light Engineering Goods</li> </ol>	Last reviewed on	18/03/15
Occupation	Fitting and Assembly	Next review date	30/08/16







# National Occupational Standard



### **Overview**

This unit covers health, safety and security at the workplace. This includes procedures and practices that candidates need to follow to help maintain a healthy, safe and secure work environment.







Unit Code	CSC / N 1335	
Unit Title (Task)	Use basic health and safety practices at the workplace	
Description	This OS unit is about knowledge and practices relating to health, safety and security that candidates need to use in the workplace. It covers responsibilities towards self, others, assets and the environment.	
	It includes understanding of risks and hazards in the workplace, along with common techniques to minimize risk, deal with accidents, emergencies, etc.	
	It covers knowledge of fire safety, common first aid applications, safe practices and emergency procedures.	
Scope	This unit/task covers the following:	
	<ul> <li>Health and safety</li> <li>Fire safety</li> <li>Emergencies, rescue and first-aid procedures</li> </ul>	

### Performance Criteria(PC) w.r.t. the Scope

Element	Performance Criteria
Health and safety	The user/individual on the job should be able to: PC1. use protective clothing/equipment for specific tasks and work conditions Protective clothing: leather or asbestos gloves, flame proof aprons, flame proof overalls buttoned to neck, cuffless (without folds), trousers, reinforced footwear, helmets/hard hats, cap and shoulder covers, ear defenders/plugs, safety boots, knee pads, particle masks, glasses/goggles/visors Equipment: hand shields, machine guards, residual current devices, shields, dust sheets, respirator
	PC2. state the name and location of people responsible for health and
	safety in the workplace PC3. state the names and location of documents that refer to health and safety in the workplace
	PC4. identify job-site hazardous work and state possible causes of risk or accident in the workplace
	<b>Hazards</b> : sharp edged and heavy tools; heated metals; oxyfuel and gas cylinders; welding radiation; hazardous surfaces(sharp, slippery, uneven, chipped, broken, etc.); hazardous substances(chemicals, gas, oxy-fuel, fumes, dust, etc.); physical hazards(working at heights, large and heavy objects and machines, sharp and piercing objects, tolls and machines, intense light, load noise, obstructions in corridors, by doors, blind turns, noise, over stacked shelves and packages, etc.) electrical hazards (power supply and points, loose and naked cables and wires, electrical machines and appliances, etc.)







	Possible causes of risk and accident: physical actions; reading;
	listening to and giving instructions; inattention; sickness and
	incapacity (such as drunkenness); health hazards (such as untreated
	injuries and contagious illness)
PC5.	carry out safe working practices while dealing with hazards to ensure
	the safety of self and others
	Safe working practices: using protective clothing and equipment;
	putting up and reading safety signs; handle tools in the correct
	manner and store and maintain them properly; keep work area clear
	of clutter, spillage and unsafe object lying casually; while working with
	electricity take all electrical precautions like insulated clothing,
	adequate equipment insulation, use of control equipment, dry work
	area, switch off the power supply when not required, etc.; safe lifting
	and carrying practices; use equipment that is working properly and is
	well maintained; take due measures for safety while working in
# é	confined places, trenches or at heights, etc. including safety harness,
£. 5. 8.	fall arrestors, etc.
P <b>C</b> 6.	state methods of accident prevention in the work environment of the
To-1	job role
	Methods of accident prevention: training in health and safety
100	procedures; using health and safety procedures; use of equipment
125 - C	and working practices (such as safer rrying procedures); safety
	notices, advice; instruction from colleagues and supervisors
PC7.	state location of general health and safety equipment in the
125	workplace
~~{ }~~{	General health and safety equipment: fire extinguishers; first aid
· )	equipment; safety instruments and clothing; safety installations(eg
	fire exits, exhaust fans)
PC8.	
	use
	Ladder faults: corrosion of metal components, deterioration, splits
	and cracks timber components, imbalance, loose rungs, missing/
	unfixed nuts or bolts, etc.
	Ladders set up: firm/level base, clip/lash down, leaning at the correct
	angle, etc.
PC9.	work safely in and around trenches, elevated places and confined
DC10	areas
	lift heavy objects safely using correct procedures
PCII.	apply good housekeeping practices at all times
	Good housekeeping practices: clean/tidy work areas,
DC13	removal/disposal of waste products, protect surfaces
PC12.	identify common hazard signs displayed in various areas
	Various areas: on chemical containers; equipment; packages; inside
0013	buildings; in open areas and public spaces, etc.
PC13.	retrieve and/or point out documents that refer to health and safety in the workplace





### National Occupational Standards

Documents: fire notices, accident reports, safety instructions for equipment and procedures, company notices and documents, legal documents (eg government notices)         Fire safety       The user/individual on the job should be able to: PC14. use the various appropriate fire extinguishers on different types of fires correctly         Types of fires:       Class A: eg. ordinary solid combustibles, such as wood paper, cloth, plastic, charcoal, etc.; Class B: flammable liquids and
documents (eg government notices)         Fire safety         The user/individual on the job should be able to:         PC14.       use the various appropriate fire extinguishers on different types of fires correctly         Types of fires:       Class A: eg. ordinary solid combustibles, such as wood paper, cloth, plastic, charcoal, etc.; Class B: flammable liquids and
<ul> <li>Fire safety</li> <li>The user/individual on the job should be able to:</li> <li>PC14. use the various appropriate fire extinguishers on different types of fires correctly</li> <li>Types of fires: Class A: eg. ordinary solid combustibles, such as wood paper, cloth, plastic, charcoal, etc.; Class B: flammable liquids and</li> </ul>
gases, such as gasoline, propane, diesel fuel, tar, cooking oil, and similar substances; Class C: eg. electrical equipment such as appliances, wiring, breaker panels, etc. (These categories of fires
become Class A, B, and D fires when the electrical equipment that initiated the fire is no longer receiving electricity); Class D: combustible metals such as magnesium, titanium, and sodium (These fires burn at extremely high temperatures and require special suppression agents) PC15. demonstrate rescue techniques applied during fire hazard PC16. demonstrate good housekeeping in order to prevent fire hazards PC17. demonstrate the correct use of a fire extinguisher
Emergencies, rescue and first-aid PC18 demonstrate how to free a person from electrocution
<ul> <li>PC19. administer appropriate first aid to victims where required eg. in case of bleeding, burns, choking, electric shock, poisoning etc.</li> <li>PC20. demonstrate basic techniques of bandaging</li> <li>PC21. respond promptly and appropriately to an accident situation or medical emergency in real or simulated environments</li> <li>PC22. perform and organize loss minimization or rescue activity during an accident in real or simulated environments</li> <li>PC23. administer first aid to victims in case of a heart attack or cardiac arresdue to electric shock, before the arrival of emergency services in real or simulated cases</li> <li>PC24. demonstrate the artificial respiration and the CPR Process</li> <li>PC25. participate in emergency procedures</li> </ul>
<ul> <li>Emergency procedures: raising alarm, safe/efficient, evacuation, correct means of escape, correct assembly point, roll call, correct return to work</li> <li>PC26. complete a written accident/incident report or dictate a report to another person, and send report to person responsible</li> <li>Incident Report includes details of: name, date/time of incident, date/time of report, location, environment conditions, persons involved, sequence of events, injuries sustained, damage sustained, actions taken, witnesses, supervisor/manager notified</li> <li>PC27. demonstrate correct method to move injured people and others during an emergency</li> </ul>
Knowledge and Understanding (K)







A. Organizational Context (Knowledge of the company / organization and its processes)	<ul> <li>The user/individual on the job needs to know and understand:</li> <li>KA1. names (and job titles if applicable), and where to find, all the people responsible for health and safety in a workplace.</li> <li>KA2. names and location of documents that refer to health and safety in the workplace.</li> </ul>
B. Technical Knowledge	The user/individual on the job needs to know and understand: KB1. meaning of "hazards" and "risks" KB2. health and safety hazards commonly present in the work environment
	and related precautions
	KB3. possible causes of risk, hazard or accident in the workplace and why risk and/or accidents are possible
	KB4. possible causes of risk and accident
	<b>Possible causes of risk and accident</b> : physical actions; reading; listening to and giving instructions; inattention; sickness and incapacity (such as drunkenness); health hazards (such as untreated injuries and contagious illness)
	KB5. methods of accident prevention
	Methods of accident prevention: training in health and safety
	procedures; using health and safety procedures; use of equipment and working practices (such as safe carrying procedures); safety
	notices, advice; instruction from colleagues and supervisors
	KB6. safe working practices when working with tools and machines
	KB7. safe working practices while working at various hazardous sites
	KB8. where to find all the general health and safety equipment in the workplace
	<ul> <li>KB9. various dangers associated with the use of electrical equipment</li> <li>KB10. preventative and remedial actions to be taken in the case of exposure to toxic materials</li> </ul>
	<b>Exposure:</b> ingested, contact with skin, inhaled
	<b>Preventative action</b> : ventilation, masks, protective clothing/ equipment);
	<b>Remedial action:</b> immediate first aid, report to supervisor <b>Toxic materials:</b> solvents, flux, lead
	KB11. importance of using protective clothing/equipment while working
	KB12. precautionary activities to prevent the fire accident
	KB13. various causes of fire
	<b>Causes of fires</b> : heating of metal; spontaneous ignition; sparking; electrical heating; loose fires (smoking, welding, etc.); chemical fires; etc.
	KB14. techniques of using the different fire extinguishers
	KB15. different methods of extinguishing fire
	KB16. different materials used for extinguishing fire
	Materials: sand, water, foam, CO2, dry powder
	KB17. rescue techniques applied during a fire hazard
	KB18. various types of safety signs and what they mean







#### National Occupational Standards

KB19. appropriate basic first aid treatment relevant to the condition eg. shock, electrical shock, bleeding, breaks to bones, minor burns, resuscitation, poisoning, eye injuries         KB20. content of written accident report         KB21. potential injuries and ill health associated with incorrect manual handing         KB22. safe lifting and carrying practices         KB23. personal safety, health and dignity issues relating to the movement of a person by others         KB24. potential impact to a person who is moved incorrectly         Skills (S) [Optional]         A. Core Skills/         Generic Skills         Reading and Writing Skills         The user/individual on the job needs to know and understand how to:         SA2. read and comprehend basic content to read labels, charts, signages         SA2. read and comprehend basic content to read labels, charts, signages         SA2. read and write an accident/incident report in local language or English         Oral Communication (Listening and Speaking skills)         The user/individual on the job needs to know and understand how to:         SA4. question coworkers appropriately in order to clarify instructions and other issues         SA5. give clear instructions to coworkers, subordinates others         Decision Making         The user/individual on the job needs to know and understand how to:         SA6. make appropriate decisions pertaining to the concerned area of work with respect to intended work objective,
A. Core Skills/ Generic Skills       Reading and Writing Skills         The user/individual on the job needs to know and understand how to: SA1. read and comprehend basic content to read labels, charts, signages SA2. read and comprehend basic English to read manuals of operations SA3. read and write an accident/incident report in local language or English Oral Communication (Listening and Speaking skills)         The user/individual on the job needs to know and understand how to: SA4. question coworkers appropriately in order to clarify instructions and other issues SA5. give clear instructions to coworkers; subordinates others         Decision Making         The user/individual on the job needs to know and understand how to: SA6. make appropriate decisions pertaining to the concerned area of work with respect to intended work objective, span of authority, responsibility, laid down procedure and guidelines         B. Professional Skills       Plan and Organize         The user/individual on the job needs to know and understand how to: SB1. plan and organize their own work schedule, work area, tools, equipment and materials to maintain decorum and for improved productivity         Working with others       The user/individual on the job needs to know and understand how to: SB2. remain congenial while discussing and debating issues with co-workers
Generic Skills       The user/individual on the job needs to know and understand how to:         SA1.       read and comprehend basic content to read labels, charts, signages         SA2.       read and comprehend basic English to read manuals of operations         SA3.       read and write an accident/incident report in local language or English         Oral Communication (Listening and Speaking skills)       The user/individual on the job needs to know and understand how to:         SA4.       question coworkers appropriately in order to clarify instructions and other issues         SA5.       give clear instructions to coworkers, subordinates others         Decision Making       The user/individual on the job needs to know and understand how to:         SA6.       make appropriate decisions pertaining to the concerned area of work with respect to intended work objective, span of authority, responsibility, laid down procedure and guidelines         B.       Professional Skills       Plan and Organize         The user/individual on the job needs to know and understand how to:       SB1.       plan and organize their own work schedule, work area, tools, equipment and materials to maintain decorum and for improved productivity         Working with others       The user/individual on the job needs to know and understand how to:         SB1.       plan and organize their own work schedule, work area, tools, equipment and materials to maintain decorum and for improved productivity         Working with others       <
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SB2. remain congenial while discussing and debating issues with co-workers
hierarchy, organizational culture and practice
SB4. ask for, provide and receive required assistance where possible to ensure achievement of work related objectives
SB5. thank coworkers for any assistance received
SB6. offer appropriate respect based on mutuality and respect for fellow worksmanship and authority
Problem Solving

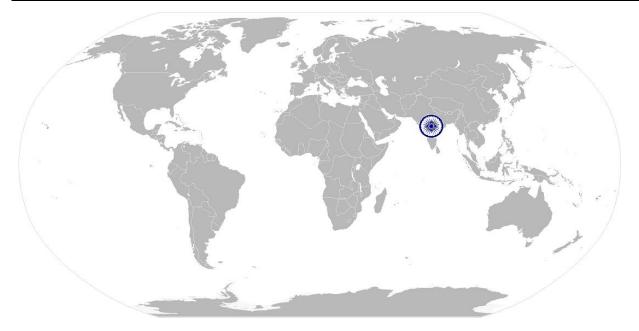






#### **National Occupational Standards**

<ul> <li>The user/individual on the job needs to know and understand how to:</li> <li>SB7. think through the problem, evaluate the possible solution(s) and suggest an optimum /best possible solution(s)</li> <li>SB8. identify immediate or temporary solutions to resolve delays</li> <li>SB9. identify sources of support that can be availed of for problem solving for various kind of problems</li> <li>SB10. seek appropriate assistance from other sources to resolve problems</li> <li>SB11. report problems that you cannot resolve to appropriate authority</li> </ul>
Analytical Thinking The user/individual on the job needs to know and understand how to:
<ul> <li>SB12. identify cause and effect relations in their area of work</li> <li>SB13. use cause and effect relations to anticipate potential problems and their solution</li> </ul>









### **NOS Version Control**

NOS Code		CSC / N 1335	
Credits (NSQF)	TBD	Version number	1.0
Industry	Capital Goods	Drafted on	10/04/14
Industry Sub-sector	<ol> <li>Machine Tools</li> <li>Dies, Moulds And Press Tools</li> <li>Plastics Manufacturing Machinery</li> <li>Textile Manufacturing Machinery</li> <li>Process Plant Machinery</li> <li>Electrical and Power Generation Machinery</li> <li>Light Engineering Goods</li> </ol>	Last reviewed on	18/03/15
Occupation	Fitting and Assembly	Next review date	30/08/16
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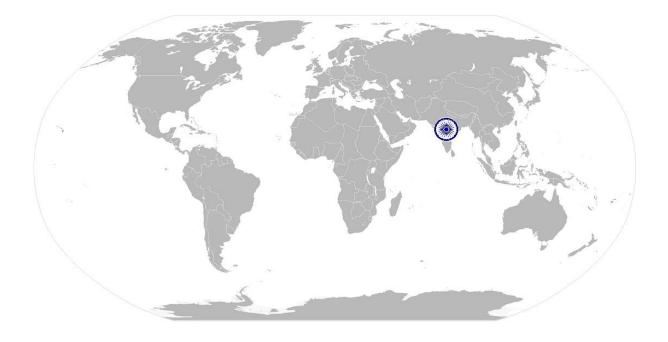




CSC/ N 1336:

Work effectively with others

# National Occupational Standard



### **Overview**

This unit covers basic practices that improve effectiveness of working with others in an organizational set-up.



**National Occupational Standard** 





#### Work effectively with others

CSC/ N 1336:	Work effectively with others	
Unit Code	CSC / N 1336	
Unit Title (Task)	Work effectively with others	
Description	This unit covers basic etiquette and competencies that a candidate is required to possess and demonstrate in their behavior and interactions with others at the workplace.	
	These cover areas such as communication etiquette, discipline, listening, handling conflict and grievances.	
Scope	<ul><li>This unit/task covers the following:</li><li>Working with others</li></ul>	
Performance Criteria (	PC) w.r.t. the Scope	
Element	Performance Criteria	
Working with others	<ul> <li>The user/individual on the job should be able to:</li> <li>PC1. accurately receive information and instructions from the supervisor and fellow workers, getting clarification where required</li> <li>PC2. accurately pass on information to authorized persons who require it and within agreed timescale and confirm its receipt</li> <li>PC3. give information to others clearly, at a pace and in a manner that helps then to understand</li> <li>PC4. display helpful behavior by assisting others in performing tasks in a positive manner, where required and possible</li> <li>PC5. consult with and assist others to maximize effectiveness and efficiency in carrying out tasks</li> <li>PC6. display appropriate communication etiquette while working</li> <li>Communication etiquette: do not use abusive language; use appropriate titles and terms of respect; do not eat or chew while talking (vice versa)etc.</li> <li>PC7. display active listening skills while interacting with others at work</li> <li>PC8. use appropriate tone, pitch and language to convey politeness, assertiveness care and professionalism</li> <li>PC9. demonstrate responsible and disciplined behaviors at the workplace</li> <li>Disciplined behaviors: e.g. punctuality; completing tasks as per given time and standards; not gossiping and idling time; eliminating waste, honesty, etc</li> <li>PC10. escalate grievances and problems to appropriate authority as per procedure to resolve them and avoid conflict</li> </ul>	
Knowledge and Under		
A. Organizational Context (Knowledge of the company /	<ul> <li>The user/individual on the job needs to know and understand:</li> <li>KA1. legislation, standards, policies, and procedures followed in the company relevant to own employment and performance conditions</li> <li>KA2. reporting structure, inter-dependent functions, lines and procedures in the user lease</li> </ul>	
organization and its processes)	<ul> <li>work area</li> <li>KA3. relevant people and their responsibilities within the work area</li> <li>KA4. escalation matrix and procedures for reporting work and employment relate issues</li> </ul>	







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## National Occupational Standards

CSC/ N 1336:	Work effectively with others
B. Technical	The user/individual on the job needs to know and understand:
Knowledge	KB1. various categories of people that one is required to communicate and co-
	ordinate with in the organization
	KB2. importance of effective communication in the workplace
	KB3. importance of teamwork in organizational and individual success
	KB4. various components of effective communication
	KB5. key elements of active listening
	KB6. value and importance of active listening and assertive communication
	KB7. barriers to effective communication
	KB8. importance of tone and pitch in effective communication
	KB9. importance of avoiding casual expletives and unpleasant terms while
	communicating professional circles
	KB10. how poor communication practices can disturb people, environment and
	cause problems for the employee, the employer and the customer
	KB11. importance of ethics for professional success
	KB12. importance of discipline for professional success
	KB13. what constitutes disciplined behavior for a working professional
	KB14. common reasons for interpersonal conflict
	KB15. importance of developing effective working relationships for professional success
	KB16. expressing and addressing grievances appropriately and effectively
	KB17. importance and ways of managing interpersonal conflict effectively
Skills (S) [Optional]	







CSC/ N 1336:

Work effectively with others

# **NOS Version Control**

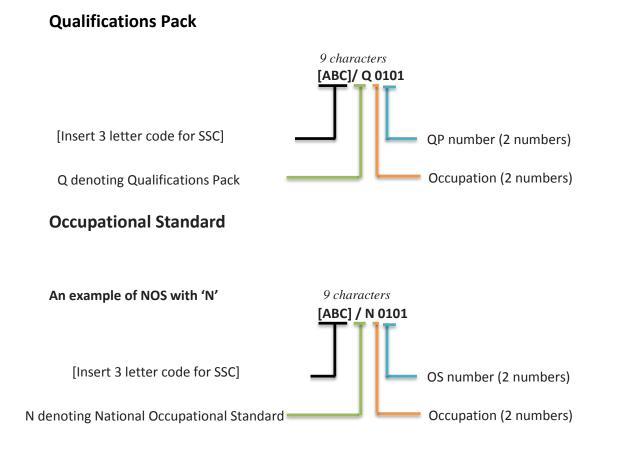
NOS Code	CSC / N 1336			
Credits(NSQF)	TBD	Version number	1.0	
Industry	Capital Goods	Drafted on	10/04/14	
Industry Sub-sector	<ol> <li>Machine Tools</li> <li>Dies, Moulds And Press Tools</li> <li>Plastics Manufacturing</li> <li>Machinery</li> <li>Textile Manufacturing Machinery</li> <li>Process Plant Machinery</li> <li>Electrical and Power Machinery</li> <li>Electrical and Power Machinery</li> <li>Light Engineering Goods</li> </ol>	Last reviewed on	18/03/15	
Occupation	DD/MM/YYY	Next review date	30/08/16	





# <u>Annexure</u>

## Nomenclature for QP and NOS







## The following acronyms/codes have been used in the nomenclature above:

Sub-sector	Range of Occupation numbers
Machine Tools	01-13
Dies, Moulds and Press Tools	01-13
Plastic Manufacturing Machinery	01-13
Textile Manufacturing Machinery	01-13
Process Plant Machinery	01-13
Electrical and Power Machinery	01-13
Light Engineering Goods	01-13

Sequence	Description	Example
Three letters	Capital Goods	CSC
Slash	/	/
Next letter	Whether <b>Q</b> P or <b>N</b> OS	N
Next two numbers	Occupation code	01
Next two numbers	OS number	01





#### **CRITERIA FOR ASSESSMENT OF TRAINEES**

## <u>Job Role</u> : Tool and Die Maker Qualification Pack : CSC/ Q 0306

#### Sector Skill Council : Capital Goods sector skill Council

#### **Guidelines for Assessment:**

- 1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC.
- 2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC.
- 3. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below)
- 4. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training center based on this criteria
- 5. To pass the Qualification Pack , every trainee should score a minimum of 70% in every NOS
- 6. In case of successfully passing only certain number of NOS's, the trainee is eligible to take subsequent assessment on the balance NOS's to pass the Qualification Pack.

Assessable Outcomes	Assessment Criteria	Total Marks (800)	Out of	Theory	Skills Practical
CSC/ N 0307 : Plan and	PC1. adhere to procedures or systems in place for health and safety, personal protective equipment (PPE) and other relevant safety regulations	100	4	1	3
co- ordinate the making	PC2. ensure that all hand tools and equipment used are in a safe and useable condition		2	1	1
of tools and die	PC3. ensure that all machine tools are correctly guarded at all times		2	0	2
	PC4. obtain sample parts/ blueprints/ drawings of tools/ dies and other engineering information as per company procedures		4	1	3
	PC5. understand requirement by analyzing sample parts, tool design and blueprints		5	2	3
	PC6. plan sequence of operations for tools & dies making		5	2	3
	PC7. report and rectify cases of inappropriate information in design documents as per organizational procedures		2	0	2





CSC/ N 0308:	PC1. comply with health and safety, environmental and other relevant regulations and guidelines at work	Total 100	<b>100</b> 4	<b>30</b> 1	<b>70</b> 3
	elements and final assembly	<b>_</b>			
	PC26. Check the jobs as per drawing/instruction PC27. Ensure in-process inspection of the tool	-	5	2	3
	PC25. collect job from all operators PC26. check the jobs as per drawing/instruction	-	2 5	0	2
	operators				
	operators PC24. handle all clarifications sought by the		4	2	2
	requirement PC23. hand over tools, equipment and metal components to be machined to the machine		2	0	2
	PC22. select and procure appropriate metals to be used for tools & dies making as per design		5	2	3
	PC21. identify and select lifting and rigging equipment based on design and blueprints		5	2	3
	PC20. identify and select tools for tools & dies making based on design and blueprints		5	2	3
	PC19. release drawings and machining specifications to machine operators		4	1	3
	PC17. ensure that the machine operators are clear about the sequence of activities, priorities and considerations		3	0	3
	PC16. allocate responsibilities to machine operators as per the operations selected		3	0	3
	le of operations PC15. obtain necessary approvals for the plan		3	0	3
	PC14. establish milestones by determining a schedu		3	0	3
	& dies making based on the operations selected PC13. estimate timelines for each task accurately		2	0	2
	for tools & dies making based on design requirements PC12. identify type of equipment required for tools		5	2	3
	for tools & dies making based on design and blueprints PC11. identify the operations that will be required	-	5	2	3
	PC10. identify the operations that will be required		5	2	3
	PC9. determine information such as number of parts to make, engineered components and material to be used, and machines to be used		5	2	3
	PC8. compute dimensions, sizes, shapes and tolerances of sub-assemblies of the tools and dies as per specifications and as per company procedures		5	2	3





fitting operations on metal componen	PC2. adhere to procedures and guidelines for personal protective equipment (PPE) and other relevant safety regulations while performing fitting operations	4
ts for making tools and	PC3. work following laid down procedures and instructions	3
dies using hand tools	PC4. ensure work area is clean and safe from hazards	2
and manually operated	PC5. ensure that all tools, equipment, power tool cables, extension leads are in a safe and usable condition	2
machines	PC6. obtain job specification from a valid and approved source	2
	PC7. read and establish job requirements from the job specification document accurately	2
	PC8. report and rectify incorrect and inconsistent information in job specification documents as per organization procedures	2
	PC9. prepare the work area for the fitting operations as per procedure or operational specification	3
	PC10. ensure that all measuring equipment is calibrated and approved for usage	2
	PC11. ensure that the components used are free from foreign objects, dirt or other contamination	2
	PC12. obtain correct workpieces/raw materials and consumables as per job requirements	3
	PC13. obtain appropriate tools and equipment as per job requirements	3
	PC14. set work pieces as per job requirements using appropriate positioning and/or holding devices and support mechanisms	4
	PC15. mark out specified features on the workpieces as per job specification using appropriate measuring and marking out tools and equipment	4
	PC16. mark out templates for tracing/transferring the specified features on the workpieces as per job specification	4
	PC17. trace/transfer the specified features from the templates onto the workpieces as per job specification	4

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	PC18. perform fitting operations on various forms of metal components using a range of hand tools and manually operated machines		5	2	3
	PC19. follow the specified fitting sequence and procedure as per job specifications		4	1	3
	PC20. interpret in-built fault indicators and error codes of equipment and respond to the same as per operating manual/organizational guidelines		5	2	3
	PC21. check the fitted products to ensure completeness of work		5	2	3
	PC22. check the quality of the output as per required standards, using visual checks and measurement of dimensional parameters		5	2	3
	PC23. produce components as per standards applicable to the process		5	2	3
	PC24. work to achieve production targets		3	0	3
	PC25. report conditions and seek appropriate assistance in a timely manner to address risk of failure to comply with necessary targets and specifications		4	1	3
	PC26. deal with finished components as per organizational guidelines		4	1	3
	PC27. complete documentation during and post operations as per organizational procedures		4	1	3
	PC28. return all tools and equipment to the correct location on completion of the fitting activities		3	0	3
	PC29. leave the work area in a safe and tidy condition on completion of job activities		3	0	3
		Total	100	24	76
CSC/ N 0108 : Operate	PC1. comply with health and safety, environmental and other relevant regulations and guidelines at work	100	3	1	2
conventio nal milling machines	PC2. adhere to procedures and guidelines for personal protective equipment (PPE) and other relevant safety regulations while performing fabrication and fitting operations		4	1	3
	PC3. work following laid down procedures and instructions		3	1	2
	PC4. ensure work area is clean and safe from hazards		3	1	2
	PC5. ensure that all tools, equipment, power tool cables, extension leads are in a safe and usable condition		2	0	2





<ul> <li>C6. check that all measuring equipment is within alibration date</li> <li>C7. ensure that the components used are free rom foreign objects, dirt or other contamination</li> <li>C8. ensure availability of job specification from a alid source</li> <li>C9. read and establish job requirements from the ob specification document</li> <li>C10. prepare and maintain the work area as per rocedure or operation specification</li> <li>C11. confirm with the machine setter that the nachine is ready for production</li> <li>C12. seek any necessary instruction/training on the peration of the machine, where appropriate</li> <li>C13. ensure that machine guards are in place and re correctly adjusted</li> <li>C14. identify different types of cutters used in orizontal and vertical milling machines</li> <li>C15. identify different parts of the vertical and orizontal milling machine</li> <li>C16. hold components securely, without distortion</li> <li>C17. ensure that machine settings are adjusted as nd when required to maintain the required accuracy</li> <li>C18. obtain the component drawings, specifications nd/or job instructions required for the components of be machined</li> <li>C19. use and extract information from engineering rawings and related specifications (to include ymbols and conventions to appropriate ISO tandards in relation to work undertaken)</li> <li>C20. operate the machine controls in both hand nd power modes</li> <li>C21. stop the machine in both normal and mergency situations, and use correct procedure for estarting after an emergency</li> </ul>
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mergency situations, and use correct procedure for estarting after an emergency
C22. use imperial and metric systems of neasurement
C23. perform milling operations with use of various nethods and equipment
C24. produce components as per given quality tandards
C25. achieve given production targets

3	0	3
2	0	2
2	0	2
3	0	3
4	1	3
3	0	3
3	0	3
2	0	2
2	0	2
2	0	2
4	0	4
3	0	3
2	0	2
3	0	3
3	0	3
3	0	3
2	0	2
6	2	4
5	1	4
3	0	3





	PC26. overcome the effects of backlash in machine slides and screws		4	0	4
	PC27. apply roughing and finishing cuts considering the effect on tool life, surface finish and dimensional accuracy		5	1	4
	PC28. apply cutting fluids with regard to a range of different materials		3	0	3
	PC29. clamp the work piece securely and without distortion in a chuck/work holding device such as vice, V-block, clamp, angle plate, etc.		4	0	4
	PC30. ensure that the quality control procedures are used on the equipment		4	1	3
	PC31. use range of equipment to check quality parameters		5	1	4
		Total	100	11	89
CSC/ N 0109 :	PC1. comply with health and safety, environmental and other relevant regulations and guidelines at work	100	6	2	4
Operate grinding Machines	PC2. adhere to procedures and guidelines for personal protective equipment (PPE) and other relevant safety regulations		6	2	4
	PC3. work following laid down procedures and instructions		6	0	6
	PC4. ensure work area is clean and safe from hazards		6	0	6
	PC5. ensure that all tools, equipment, power tool cables, extension leads are in a safe and usable condition		6	0	6
	PC6. check that all measuring equipment are within calibration date		5	1	4
	PC7. obtain and prepare the appropriate materials, tools and equipment		7	2	5
	PC8. mount the work-piece safely and securely, in line with instructions		7	2	5
	PC9. set and adjust the machine tool speeds and feeds, in line with instructions		7	2	5
	PC10. use the machine tool controls safely and correctly, in line with operational procedures		7	2	5
	PC11. check that the finished components meet the standard required		7	2	5
	PC12. report any difficulties or problems that may arise with the grinding activities, and carry out any agreed actions		7	3	4





	PC13. shut down the equipment to a safe condition on completion of the grinding activities		6	2	4
	PC18. refer the problem to a competent specialist if it cannot be resolved		6	3	3
	PC19. obtain help or advice from specialist if the problem is outside candidate's area of competence or experience		6	3	3
	PC20. comply with relevant legislation, standards, policies and procedures		5	2	3
		Total	100	28	72
CSC/ N 0110 :	PC1. comply with health and safety, environmental and other relevant regulations and guidelines at work	100	3	1	2
Operate conventio nal turning machines	PC2. adhere to procedures and guidelines for personal protective equipment (PPE) and other relevant safety regulations while performing turning operations		3	1	2
	PC3. ensure work area is clean and safe from hazards		2	0	2
	PC4. ensure that all tools, equipment, power tool cables, extension leads are in a safe and usable condition		2	0	2
	PC5. ensure that machine guards are in place and are correctly adjusted		2	0	2
	PC6. read and understand safety instructions, warning signs on the machine		3	1	2
	PC7. check that all measuring equipment is within calibration date		3	0	3
	PC8. ensure availability of job specification from a valid source		2	0	2
	PC9. read and establish job requirements from the job specification document		3	0	3
	PC10. ensure that the incoming components used are free from foreign objects, dirt or other contamination		2	0	2
	PC11. prepare and maintain the work area as per procedure or operation specification		3	1	2
	PC12. plan to carry out the required turning activities and the sequence of operations as per specifications		4	1	3
	PC13. apply safe working practices and procedures at all times		4	1	3
	PC14. obtain all the appropriate materials, tools and equipment required for the turning operation		2	0	2





PC15. confirm with the machine setter that the machine is ready for production	2
PC16. prepare for the turning activities by mounting, positioning and correctly setting a range of workholding devices and cutting tools	3
PC17. seek any necessary instruction/training on the operation of the machine, where required	2
PC18. hold components securely, without distortion	2
PC19. ensure that machine settings are adjusted as and when required to maintain the required accuracy	2
PC20. obtain the component drawings, specifications and/or job instructions required for the components to be machined	2
PC21. use and extract information from engineering drawings and related specifications (to include symbols and conventions to appropriate IS or ISO standards in relation to work undertaken)	3
PC22. set and adjust the machine tool speeds and feeds to achieve the component specification	2
PC23. mount and set the required workholding devices, workpiece and cutting tools	2
PC24. operate the machine tool controls safely and correctly, in line with operational procedures	3
PC25. control the machine in both hand and power modes for normal operations	2
PC26. stop the machine in both normal and emergency situations correctly, and follow right procedure for restarting after an emergency	2
PC27. use lathes and the accessories that consists of saddle, capstan/turret head, compound slide, tailstock, taper turning attachments, profile attachments, fixed and travelling steadies	2
PC28. position and secure workholding devices to the machine spindle	2
PC29. perform turning operations using various equipment to produce components with various features	4
PC30. produce components as per given quality standards	4
PC31. achieve given production targets	2

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	PC32. overcome the effects of backlash in machine slides and screws		3	0	3
	PC33. perform the technique of trial cut for checking dimensional accuracy		3	0	3
	PC34. apply roughing and finishing cuts, considering the effect on tool life, surface finish and dimensional accuracy		3	0	3
	PC35. use cutting fluids for different materials		2	0	2
	PC36. use range of equipment to check critical parameters		3	0	3
	PC37. clamp the work piece in a chuck/work holding device		2	0	2
	PC38. perform the checks to be carried out on the components before removing them from the machine, and the equipment needed for this activity		3	0	3
	PC39. ensure that the quality control procedures are used while operating the equipment		2	0	2
		Total	100	9	91
CSC/ N 0309 : Perform	PC1. work safely at all times, complying with health and safety, environmental and other relevant regulations and guidelines	100	6	2	4
assembly operations on metal componen	PC2. check that all safety mechanisms are in place and that the equipment is set correctly for the required operations		3	0	3
ts to make tools and dies	PC3. adhere to procedures or systems in place for health and safety, including personal protective equipment and other relevant safety regulations and procedures to contribute to a safe work environment		5	2	3
	PC4. wear the appropriate protective clothing and equipment, and keep the work area clean and tidy		3	0	3
	PC5. follow safe practice/approved setting up procedures at all times		3	0	3
	PC6. select measuring instruments based on toleran ces required and application such as internal and exte rnal measurements		4	1	3
	PC7. take measurements using standard and speciali zed measuring instruments		4	1	3
	PC8. compare measurements to drawings and sketch es to ensure conformity, fits and clearnaces		4	1	3
	PC9. record critical dimensions as required by workpl ace procedures		3	0	3





	Total	100	22	78
PC25. produce components within all of the applying standards		3	0	3
PC24. use the appropriate measuring equipment for checking activities		3	1	2
PC23. perform the necessary checks for dimensional accuracy and functioning of the tool and die		4	1	3
PC22. return all tools and equipment to the correct location on completion of the fitting activities support the customer remotely over the internet to test potential solutions		2	0	2
PC21. leave the work area in a safe and tidy condition on completion of the manufacturing activities		2	0	2
PC20. deal promptly and effectively with problems within their control, and seek help and guidance from the relevant people if they have problems that they cannot resolve		3	0	3
PC19. dismantle mechanical assemblies without damage to components and/or subassemblies		6	2	4
PC18. produce mechanical assemblies as per job specifications		6	2	4
PC17. appropriate methods and techniques to assemble and secure the components in their correct positions		6	2	4
PC16. fasten components permanently using method s such as using engineered fasteners, applying adhesives, soldering and brazing		6	2	4
PC15. drill, tap and ream locating holes as required t o permanently locate components		6	2	4
PC14. fasten or clamp production tool components t emporarily as required for final assembly		3	0	3
PC13. check that all measuring equipment is within calibration date		3	0	3
PC12. obtain the appropriate tools and equipment for the general machining, fitting or assembling operation		4	1	3
PC11. establish the procedures to complete the general machining, fitting or assembling operations		4	1	3
PC10. determine job requirement using appropriate sources		4	1	3





CSC/ N 1335 :	PC1. use protective clothing/equipment for specific tasks and work conditions	100	5	2	3
Use basic health and safety practices	PC2. state the name and location of people responsible for health and safety in the workplace		3	1	2
at the workplace	PC3. state the names and location of documents that refer to health and safety in the workplace		3	1	2
	PC4. identify job-site hazardous work and state possible causes of risk or accident in the workplace		5	2	3
	PC5. carry out safe working practices while dealing with hazards to ensure the safety of self and others state methods of accident prevention in the work environment of the job role		4	2	2
	PC6. state location of general health and safety equipment in the workplace		3	2	1
	PC7. inspect for faults, set up and safely use steps and ladders in general use		5	2	3
	PC8. work safely in and around trenches, elevated places and confined areas		5	2	3
	PC9. lift heavy objects safely using correct procedures		5	2	3
	PC10. apply good housekeeping practices at all times		4	2	2
	PC11. identify common hazard signs displayed in various areas		5	2	3
	PC12. retrieve and/or point out documents that refer to health and safety in the workplace		3	1	2
	PC13. use the various appropriate fire extinguishers on different types of fires correctly		4	1	3
	PC14. demonstrate rescue techniques applied during fire hazard		4	1	3
	PC15. demonstrate good housekeeping in order to prevent fire hazards		3	1	2
	PC16. demonstrate the correct use of a fire extinguisher		4	1	3
	PC17. demonstrate how to free a person from electrocution		4	1	3
	PC18. administer appropriate first aid to victims where required eg. in case of bleeding, burns, choking, electric shock, poisoning etc.		4	1	3
	PC19. demonstrate basic techniques of bandaging		3	1	2





	PC20. respond promptly and appropriately to an		4	1	3
	accident situation or medical emergency in real or simulated environments			-	
	PC21. perform and organize loss minimization or rescue activity during an accident in real or simulated environments		3	1	2
	PC22. administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock, before the arrival of emergency services in real or simulated cases		3	1	2
	PC23. demonstrate the artificial respiration and the CPR Process		3	1	2
	PC24. participate in emergency procedures		3	2	1
	PC25. complete a written accident/incident report or dictate a report to another person, and send report to person responsible	-	4	1	3
	PC26. demonstrate correct method to move injured people and others during an emergency		4	1	3
		Total	100	36	64
CSC/ N 1336 : Work	PC1. accurately receive information and instructions from the supervisor and fellow workers, getting clarification where required	100	10	3	7
effectively with others	PC2. accurately pass on information to authorized persons who require it and within agreed timescale and confirm its receipt		10	3	7
	PC3. give information to others clearly, at a pace and in a manner that helps them to understand		10	3	7
	PC4. display helpful behavior by assisting others in performing tasks in a positive manner, where required and possible		10	3	7
	PC5. consult with and assist others to maximize effectiveness and efficiency in carrying out tasks	•	10	3	7
	PC6. display appropriate communication etiquette while working		10	3	7
	PC7. display active listening skills while interacting with others at work		10	3	7
	PC8. use appropriate tone, pitch and language to convey politeness, assertiveness, care and professionalism		10	3	7

PC9. demonstrate responsible and disciplined behaviors at the workplace		10	3	7
PC10. escalate grievances and problems to appropriate authority as per procedure to resolve them and avoid conflict		10	3	7
	Total	100	30	70